# CHAPTER 5

**QUALITY ASSURANCE GUIDELINES**

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QUALITY AUDITING GUIDELINES

The Company is committed to providing our customers with quality merchandise free of defects. Therefore, the Company reserves the right to return any merchandise to the vendor, without payment, if the merchandise does not meet quality standards.

To ensure an appropriate standard of quality the Company has implemented a 4.0 AQL Quality Assurance program that utilizes proven sampling plans, and adheres to industry standards for fabric construction, workmanship, color shading and fit for all finished products. The sampling plan is based on a random sample of merchandise being checked and the entire lot being rejected if the number of sampled units rejected is equal to or greater than the predetermined quantity of defective units.

Charlotte Russe requires that all vendors perform their own independent inspections BEFORE shipping the product to the Charlotte Russe Distribution Center. For vendors that require a 3rd party inspection service to aid them in performing in-line or final inspections we have set up a 3rd party inspection program with Intertek (ITS). Details can be found at the end of this chapter.

A Quality Audit will be performed in the Charlotte Russe Distribution Center by the Quality Assurance team. A failure to meet the 4.0 AQL outlined below in that Quality Audit could result in an RTV (Return to Vendor). An RTV will only occur after Charlotte Russe teams review the product quality issue and decide it is unacceptable to ship to stores.

The AQL tables on page 5-3 will provide you with the necessary information to perform in-line and final inspection on our product and ensure that you are meeting the 4.0 AQL requirement. This is the same system that the Charlotte Russe QA team is using to inspect the goods once they arrive in the Distribution Center.

The tables on page 5-3 will outline 4.0 AQL single sampling plan for both Visual and Measurement inspections and depending on sample size the number of defects that are allowed before the shipment “fails”. If the shipment “fails” according to below tables we highly recommend that vendors proceed to inspecting 100% of the merchandise before shipping order to Charlotte Russe. The list of what we will count as defects is outlined (by category) later in this chapter.
### 4.0 AQL WITH SINGLE SAMPLING PLAN - VISUAL

<table>
<thead>
<tr>
<th>Shipment Size Lot</th>
<th>Garment Visuals</th>
<th>SAMPLE SIZE</th>
<th>AQL 4.0 PASS</th>
<th>AQL 4.0 FAIL</th>
</tr>
</thead>
<tbody>
<tr>
<td>0-500</td>
<td></td>
<td>20</td>
<td>2</td>
<td>3</td>
</tr>
<tr>
<td>501-1,200</td>
<td></td>
<td>32</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>1,201-3,200</td>
<td></td>
<td>50</td>
<td>5</td>
<td>6</td>
</tr>
<tr>
<td>3,201-10,000</td>
<td></td>
<td>80</td>
<td>7</td>
<td>8</td>
</tr>
<tr>
<td>10,001-35,000</td>
<td></td>
<td>125</td>
<td>10</td>
<td>11</td>
</tr>
<tr>
<td>35,000- UP</td>
<td></td>
<td>200</td>
<td>14</td>
<td>15</td>
</tr>
</tbody>
</table>

### 4.0 AQL WITH SINGLE SAMPLING PLAN - MEASUREMENT

<table>
<thead>
<tr>
<th>Shipment Size Lot by Color</th>
<th>Garment Measurement- Single Color</th>
<th>SAMPLE SIZE</th>
<th>AQL 4.0 PASS</th>
<th>AQL 4.0 FAIL</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 COLOR</td>
<td></td>
<td>20</td>
<td>2</td>
<td>3</td>
</tr>
<tr>
<td>2 COLORS</td>
<td></td>
<td>32</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>3 COLORS</td>
<td></td>
<td>50</td>
<td>5</td>
<td>6</td>
</tr>
<tr>
<td>4 COLORS</td>
<td></td>
<td>80</td>
<td>7</td>
<td>8</td>
</tr>
<tr>
<td>5 COLORS</td>
<td></td>
<td>80</td>
<td>7</td>
<td>8</td>
</tr>
<tr>
<td>MORE THAN 5 COLORS</td>
<td></td>
<td>125</td>
<td>10</td>
<td>11</td>
</tr>
</tbody>
</table>
The following will be audited for quality and accuracy upon receipt of the shipment at our DC:

- Size Break
- Prepack Breakdown
- No Junk Tag
- Ticket Type, Price, Ticket Placement
- Fiber Content
- Country of Origin
- Correct Registration Number
- Correct Woven Label and Label Placement
- Size, Style/Cut
- Care Instructions
- Shading/Wash Standard
- Accessory Component Correct (finish, setting, packaging, carding, etc.)
- Fabric Quality (defects, hand feel)
- Efficiency and Appearance of Trim (zippers, buttons, etc.)
- Components Symmetrically Placed
- Stitching Appearance Satisfactory
- Trimming/Finishing Quality

Chargeback Guidelines for Quality Auditing

- Additional handling that occurs when an order fails “Quality Auditing Guidelines” will result in a DC Chargeback (Refer to Chapter 14 AP, Vendor Returns, And Expense Offset for more details)
CHARLOTTE RUSSE DEFECT LIST BY CATEGORY

Below is the list of what Charlotte Russe will consider a “defect” when inspecting the product. Vendors should be very familiar with below list and utilize it during in-line and final inspections. The below described defects are those most commonly found, but not necessarily cover all possible defects.

APPAREL:

<table>
<thead>
<tr>
<th>Fabric defects:</th>
<th>Sewing defects:</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Folding/Pressing Quality</td>
<td>• Stitch must match approved sample, including stitches per inch. They must be even, correctly tensioned and unbroken</td>
</tr>
<tr>
<td>• Fabric construction and weight must be as per approved samples or swatches</td>
<td>• All garments must be clean sewn without puckering</td>
</tr>
<tr>
<td>• No tears, snags, holes, barre, bowing or streaking. Must be free of defects</td>
<td>• Seam ends must be back-tacked 2-3 stitches at the beginning and end</td>
</tr>
<tr>
<td>• No print defects, including color, print out of register, color shading within garment</td>
<td>• Belt loop and hem corners must be turned down and secure</td>
</tr>
<tr>
<td>• Torquing allowance 5% of side seam length/placket length</td>
<td>• All corners must be trimmed at an angle to reduce bulk before turnover</td>
</tr>
<tr>
<td>• Hand feel must match approved sample</td>
<td>• Pocket and pocket flaps must be reinforced at top corners</td>
</tr>
<tr>
<td>• Color match must match the approved lab dip or wash</td>
<td>• No needle holes or needle chews</td>
</tr>
<tr>
<td>• No shading within the garment. Related separates or multi-piece sets must be from the same dye lot</td>
<td>• No skipping stitches</td>
</tr>
<tr>
<td>• No dye discoloration, streaks or uneven dyeing</td>
<td>• No blind stitch bite visible from the outside</td>
</tr>
<tr>
<td>• No crocking</td>
<td>• No loose, fraying or open seams</td>
</tr>
<tr>
<td>• Stitch must match approved sample, including stitches per inch. They must be even, correctly tensioned and unbroken</td>
<td>• Button front garments, front panel must be aligned</td>
</tr>
<tr>
<td>• All garments must be clean sewn without puckering</td>
<td>• Yoke seams must be balanced</td>
</tr>
<tr>
<td>• Seam ends must be back-tacked 2-3 stitches at the beginning and end</td>
<td>• Level pockets within ¼”</td>
</tr>
<tr>
<td>• Belt loop and hem corners must be turned down and secure</td>
<td>• Belt loops must be even</td>
</tr>
<tr>
<td>• All corners must be trimmed at an angle to reduce bulk before turnover</td>
<td>• Darts must be even</td>
</tr>
<tr>
<td>• Pocket and pocket flaps must be reinforced at top corners</td>
<td>• Buttons must be straight and secure</td>
</tr>
<tr>
<td>• No needle holes or needle chews</td>
<td>• Collar points must be even</td>
</tr>
<tr>
<td>• No skipping stitches</td>
<td>• No overlap of collar when buttoned, unless specified</td>
</tr>
<tr>
<td>• No blind stitch bite visible from the outside</td>
<td>• No twisting at hem</td>
</tr>
<tr>
<td>• No loose, fraying or open seams</td>
<td>• No exposed lining</td>
</tr>
<tr>
<td>• Button front garments, front panel must be aligned</td>
<td>• Pant cuffs should be tacked or basted</td>
</tr>
<tr>
<td>• Yoke seams must be balanced</td>
<td>• All buttonhole edges must be fully covered with thread, no visible gaps</td>
</tr>
<tr>
<td>• Level pockets within ¼”</td>
<td>• All buttonholes must be properly opened and cleanly cut</td>
</tr>
<tr>
<td>• Belt loops must be even</td>
<td>• Buttonholes non-repairable, threads security or broken stitches</td>
</tr>
<tr>
<td>• Darts must be even</td>
<td>• Button sewn upside down</td>
</tr>
<tr>
<td>• Buttons must be straight and secure</td>
<td>• Button off line on top center</td>
</tr>
<tr>
<td>• Collar points must be even</td>
<td></td>
</tr>
<tr>
<td>• No overlap of collar when buttoned, unless specified</td>
<td></td>
</tr>
<tr>
<td>• No twisting at hem</td>
<td></td>
</tr>
<tr>
<td>• No exposed lining</td>
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</tr>
<tr>
<td>• Buttonholes non-repairable, threads security or broken stitches</td>
<td></td>
</tr>
<tr>
<td>• Button sewn upside down</td>
<td></td>
</tr>
<tr>
<td>• Button off line on top center</td>
<td></td>
</tr>
</tbody>
</table>
Sewing defects cont’d

- Snap, rivet, burr or shank button seat on uneven foundation
- Snap, rivet, burr or shank button seat on over thickness
- Snap, rivet, burr or shank button seating with space between material & component
- Snap not function properly – open / closure pressure too loose or too tight
- Snap seat on seam or stitch line
- Any exposed stitch or under part
- Badly roped hems
- Blindstitch bite too deep
- Exposed pocket bag
- Improper fusing of interlining
- Incorrect or missing bar tack
- Interlining or garment part twisted
- Insecure setting of component part
- Misaligned fell seams or any seam joining
- Raw edge, open seam when not specified as product aesthetic. Loose seam or fraying
- Uncut thread ends 1” or more (depends on obviousness)
- Component parts not securely tacked
- Crooked or uneven fly top-stitching
- Crooked or uneven placket
- Darts poorly shaped with large bubbles or dimples
- Edges not finished as specified
- Pile direction not as specified

Appearance:

- No soil/spots/stains/oils
- No visible pencil or punch hole marks
- No heavily odored garments
- No excessive fold lines due to heavy packaging
- Glue marks or residue on inside or outside of garment

Waistbands, flys and zippers defects:

- On elasticized waistbands, elastic must be stitched down
- Fly must be bar-tacked or backstitched at bottom
- No crocking or puckering, zipper setting must allow unrestricted slider movement
- Zipper must be functional
- Zipper tape tearing or fraying

Plaids and stripes defects:

- Front and side seam must match, unless specified on the purchase order
- Pockets, collars, sleeves and cuffs must be balanced

Wet Processing defects

- Yellowing
- Wash streak
- Water marks
- White bleach spot
- Mixed panel resulting shade difference between a garment
- Sandblasting incorrect placement
- Whiskering incorrect placement
- Over bleach or uneven bleaching

Trim defects:

- Trims (buttons, zippers, snaps, etc.) must match to approved sample in size, length, style and color
- Correct thread color
- Colorfast and comply with care label
- No wavy or malfunctioning zippers
- Even elastic shirring
- All trim should be securely attached
- Shoulder pads in correct size, properly covered with self or lining fabric and properly attached
- Draw cords or ties must hold up during regular wear (must not break apart)
### Trim defects cont’d
- Buttons must be securely attached. No gaping or puckering when fastened
- Buttons must be attached in accordance with the Charlotte Russe button attachment guidelines
- Thread should match button, unless specified. Thread ends inside garment
- Missing and mismatched hardware or trim
- Embellishment not securely attached to garment
- Embellishment not following Charlotte Russe attachment guidelines

### Pressing defects:
- Should be as per approved garment
- There should be no shine
- Free of burn and/or scorch marks
- All hems with folded finishes must be pressed
- Vendor is responsible for proper packaging. No excessive fold lines due to packaging

### NON-APPAREL:

#### Accessory (gifts, sunglasses, frames, cosmetics, belts, handbags, hats, etc.) defects:
- Color and finish should be consistent with approved sample
- Stone color, size and quality (i.e.: plastic vs. glass) consistent with approved sample
- Stone, bead, or other embellishment securely attached to product
- Finish and quality on plastic consistent with approved sample
- Finish and quality on metal consistent with approved sample
- Fit and finish on hardware (buckles, hinges, clasps, etc.) consistent with approved sample
- Cosmetic products sealed (safety seal) as per approved sample
- Testers labeled “Tester”
- Quality and finish of display package consistent with approved sample

#### Jewelry and Watches
- Non functional sharp point/edge
- Cracked
- Deformed setting
- Missing components
- Dents/uncut metal
- Short prongs
- Poor prong polishing
- Broken prongs
- Deformed ring shape
- Metal bent
- Thin metal prongs
- Scratch
- Nicks
- Loose component
- Missing tube/component at earring stopper
- Ring shank out-of-round
- Discolored solder
- Setters chips / setters cracks
- Facet scratch
- Rough surface at earning joint
- Hook too short
Jewelry and Watches cont’d
- Broken chain links
- Incorrect chain length
- Kinked or deformed chains
- Uneven ring shanks
- Lines in metal
- Incorrect size
- Incomplete or deformed castings
- Incomplete solder flow or too much solder
- Wrong number of prongs or improperly set
- Prongs not pushed down completely onto stone
- Long prongs
- Prong ends not cupped
- Uneven earring hoop (left / right)
- Broken chain / clasp
- Detached from package
- Size/ shape / color/ material not conform to specification
- Poor polish on rim (flash or sharp edge)
- Poor polish on surface
- Incorrect or missing part, components
- Mixed type or size (for earrings)
- Clutch (if any) too loose or too tight
- Failure of soldering
- Stone or finding loose
- Excessive soldering or under polished on soldering area
- Plating burns, stains, voids, rust or corrosion
- Tilted stone
- Deformation
- Missing/unclear brand logo
- Chain broken
- Inoperative mechanism e.g. pring ring, lock,
- Pitting, scratch, dent mark
- Jammed link
- Warping
- Color mismatch each other (for earrings specifically)
- Plating bubble
- Uneven thickness
- Defects (watches) - Shall have no discernible surface degradation, dents, bubbles, cracks, stains, scratches, indentations, components missing, malformed, or fractured

Footwear
General Defects:
- Scratched mark
- Streak mark
- Wrinkle / crease mark
- Torn
- Hole
- Luster difference
- Color shade difference within same pair (≤gray scale 4)
- Dent mark
- Scissors cut
- Bubbled sole

Accessories:
- Missing / damage / malfunction of accessory
- Dimension, color, art work or content not as specified
- Nail not evenly spaced
- Tongue shorter than eyelet stay
- Eyelets not properly paired
- Eyelets not evenly spaced
- Deformed shape at eyelet
- Poor embossment
- Up-side down sewing of label
- Broken shoe lace
- Loose eyelet setting
- Rusted accessory
- Strap not lying flat
- Sock not glued

Stitch and seam:
- Irregular stitch density
- Crooked stitches (depends on size)
- Skipped stitches 1/4" (depends on size)
- Broken stitches 1/4" (depends on size)
- Run-off stitches 1/4" (depends on size)
- A line of needle holes
- Insufficient seam allowance 3/8" (or below specified)
- Puckering seam (depends on obviousness)
- Open seam (any size)
- Cracked seam
- Exposed under ply (depends on obviousness)
- Stitch not down in groove
### Footwear cont’d

#### Assembling:
- Slanted centre back seam (over 1/8”)
- Weak cementing
- High-low eyelet stay within same shoe
- Poor lasting
- Incomplete adhesive on interlining
- Fusing bubbles/wrinkled fuse on interlining
- Wrong way insertion of belt
- Sole twisted
- Rear counter seam not centered

#### Cleanliness:
- Oil/soil/ink/pencil/crayon/chalk/stain/paint/setting/glue mark
- High cement line (over 0.3 cm)
- Untrimmed thread end (over 2 cm)

#### Fitting:
- Strap not lay smooth
- Crooked / slanted heel
- Ankle / heel strap too short
- Skewed counter
- Deformed toe box
- Webbed heel
- Dented heel

#### Slipper:
- Big stitching gap inside toe portion (over 1 cm)
- Broken stitches
- Different thickness of sole
- Fabric fault
- Open seam
- Insecure decorative bow

#### Sport shoe:
- Different size between left and right shoe
- Short lace
- A line of needle holes

#### Pump:
- Shoe cannot stand unsupported
- Narrow toe box
- Rough surface at sock
- Glue stain
- Protruded nail
- Scratched mark

### Boot:
- Uneven texture
- Shank not straight
- Unclear sock stamp

#### Canvas shoe:
- Deformed shape at outsole
- Inclined/not smooth quarter
- High cement line (over 0.3 cm)
- Poor lasting
- Puckering
- Fabric fault
- Seam puckering at binding
- High-low counter within same pair
- Sharp point at eyelet
- Dent mark at toe rubber
- Different length of toe rubber within same pair
- Weak cementing

#### Sandals and Flip Flops:
- Cracked outsole
- Material tearing
- Scuffed or damaged upper
- Scratch mark
- Hole
- Dent mark
- Scissors cut
- Bubble sole
- Rubber blooming
- Damage/malfunction of accessory
- Rusty accessory
- Protruding nail
- Tack or staple in shoe
- Sharp edge at hooks/eyelets/buckles
- Any broken needles on footwear
- Needle detected
- Any safety observation (depending on severity)
- Incorrect placement of heel
- Sock lining not placed evenly or neatly or not securely adhered
- Strap not lying flat
- Ankle strap too short
- Missing accessory
**Sandals and flip flops cont’d**

- Dimension, color, art work or content not as specified
- Poor embossment
- Up-side down sewing of label
- Straight stamping of branding
- Top-piece loose
- Heel covering peeling
- High/low heel
- Color shade difference within same pair
- Poor finishing on upper
- Color bleeding in upper or lining
- Sock not glued
- Oil/ soil/ ink/ pencil/ chalk/ stain/ paint/ glue mark
- High cement line (over 0.3 cms)
- Over roughing line (over 0.3 cms)
- Rear counter seam not centered
- Incorrect sole attachment
- Wrinkling/pleat around the feather line (depends on obviousness)
- High/low toe spring
- Weak cementing
- Poor lasting
- Collapsed shoe shape
- Fronts/foreparts not straight
- Slanted counter
- Sole twist
- Wobble shoe
- Slanted center back seam (over 1/8")
CONSTRUCTION GUIDELINES

Button Attachment Requirements

- Machine sewn buttons should be attached by a lock stitch machine and using a minimum of 16 needle pass' (8 needle pass’s by 2). This applies whether they be 2 hole, 4 hole, or shank type buttons
- Lockstitch buttoning characterized by 2 "Rabbit Ears" and knot on back side, prefers 1/4” thread length and must not be trimmed off.
- All hand sewn buttons should be sewn using a minimum of 8 needle pass’s by 2
- 4- hole buttons MUST be sewn with a cross stitch pattern as per picture below

- Poly core/poly wrap thread on hand sewn and machine sewn buttons. 100% cotton thread is not allowed on any garments.
- All buttons should pass the standard attachment strength test of 17lbs. for 10 seconds. Factory should perform an in-factory pull test to ensure attachment strength requirements are being met.
Embellishment Attachment Requirements

Sewn Embellishments:
- Double thread required.
- Finish and knot off after every 4 beads/stones/bugles/sequins when in a pattern.
- If beads/stones/bugles/sequins are more than 1” apart then each piece must be knotted off individually.
- Knot should be as big as possible to prevent pulling through when fabric stretches.
- Attach beads/stones/bugles/sequins securely with minimum 2 needle passes. Loop back from each pass on underside
  - If tube/hole on the bead/stone/sequin is too small to accommodate 2 needle passes, factory must call it out at development stage.
- Special embellishments such as large or heavy stones, jewels, beads may require additional thread passes to ensure attachment strength. Large stones over 1” or more in diameter are required to have 4 holes in order to provide additional attachment strength.
- Stitches should be applied in “criss cross” or “zig zag” formation on stretch fabric in order to prevent thread breakage as fabric stretches. Stitches applied in a linear formation will prevent the stretchability of the fabric/garment.
- Max thread end 1”. Min 3/16”.
- Floats over 1” are not acceptable
- Thread Type: poly core/poly wrap thread. Do not use clear “monofilament” thread on embellishments.

Quality Checks to perform:
- Check quality of embellishment for sharp edges, breaks, chips or coating peeling. (Factory is responsible for making sure bead edge does not cut the thread at development stage).
- Brush embellishment with hand to check for secure attachment.
- Turn garment inside out and check the following:
  - All knots are secure.
  - Double thread had been used.
  - Embellishment has been double back stitched on underside.
- Factory should take every precaution to ensure the embellishment is attached in a secure enough manner that it can withstand hand washing or dry cleaning. Embellishments should be purchased from reputable trims suppliers than can ensure there will be no changes in color or quality after washing or dry cleaning.

Non-sewn Embellishments (Includes Heat Transfers, Rhinestones and other embellishments applied to garment with adhesive):
- Heat transfer application temperature and settings should be provided by trim supplier and followed by vendor
- Heat transfers should be applied to an even and flat surface.
- Heat transfers or embellishments attached with adhesive should not be applied over seams as uneven surface will prevent the embellishment from attaching to garment in a secure manner.
- Heat transfers and embellishments attached with adhesive should be able to withstand normal garment wear and remain securely attached.
- Heat transfers and embellishments attached with adhesive should be able to withstand the garment care instructions and remain attached to the garment after wash.
- Glue marks on garment as a result of attaching heat transfer or embellishments attached with adhesive/glue are not acceptable.
CHAPTER 5: QUALITY ASSURANCE GUIDELINES

PRODUCT SAFETY

Charlotte Russe regards our vendors and suppliers as our partners in ensuring that all Charlotte Russe merchandise is safe and will not cause harm to our customers. Pursuant to our Standard Terms & Conditions, all Charlotte Russe vendors are required to comply with all applicable laws and regulations, including laws and regulations that are intended to ensure that the merchandise offered for sale by Charlotte Russe is safe.

- All applicable safety approvals (UL, FDA, CPSIA, etc.).
- All vendors must conduct adequate testing on their merchandise to ensure that such merchandise is in compliance with Prop 65 requirements.
- All Adult CPSIA requirements including Flammability testing (16 CFR Part 1610) that are in effect for adult products.
- All Children’s CPSIA requirements including Flammability testing (16 CFR Part 1610), mechanical hazards, and chemical testing that are in effect for children’s products.
- The GCC (General Conformity Certificate) and/or CPC (Children’s Product Certificate) must be fully completed and provided by vendors with every shipment. For GCC & CPC form information please refer to: Chapter 13 – Shipping and Delivery Requirements
- Vendors should be using adequate needle detection devices and procedures to ensure no broken needles are left behind in garments.
- Cosmetic products are sealed with a safety seal
- Vendor is responsible for ensuring that the product they supply to Charlotte Russe meets all the current State and Federal regulations and laws.

TESTING

As part of the initiative to improve product quality at Charlotte Russe, we have outlined testing guidelines for vendors to ensure they meet all of our testing requirements and protocols. In the process of setting up these requirements we were careful to only include tests and protocols that are necessary to ensure that our product meets regulatory requirements and the basic quality standards.

Our specific testing standards regarding regulatory requirements are directional and each vendor is responsible for ensuring that their product meets all the current State and Federal regulations and laws. Vendors must review all samples against the requirements of California Proposition 65 and/or The Consumer Product Safety Improvement Act (CPSIA) to determine if additional testing is required.

Vendors are also held responsible for meeting all fabric and garment standards as set forth in this chapter. Any failure to do so may results in a merchandise return to vendor (RTV).

The cost of lab testing will be the vendor’s responsibility.

PROPOSITION 65

Charlotte Russe expects all vendors and suppliers, regardless of size, to comply with California's Proposition 65. Prop 65 prohibits a business from exposing individuals to chemicals known to cause cancer or reproductive toxicity without first giving “clear and reasonable warning,” unless the business can prove that the level of exposure is not significant. All products must comply with the limit requirements set forth under Prop 65. We expect all Charlotte Russe suppliers to familiarize themselves with this and similar laws and to comply with all such laws and regulations.

You can find more information about Proposition 65 online at http://www.oehha.ca.gov
PROP 65 TESTING - APPROVED LABORATORIES

To ensure that our products meet all Prop 65 requirements, Charlotte Russe relies on the quality and authenticity of testing data from the following reputable labs that we have approved. Our vendors must use one of the following nominated labs: Intertek, SGS, BACL, or UL. These companies offer superior lab testing services and have offices worldwide to service the needs of our entire vendor base. Our protocols have been set up with these labs along with competitive pricing for our Charlotte Russe vendors. You will find a list of office locations and contact information provided at the end of this chapter.

TESTING REQUEST - SAMPLE SUBMISSION

Vendors are required to submit representative production samples for testing to ensure that all items received by Charlotte Russe meet the requirements outlined in this chapter. A full production sample is a requirement for testing, raw material components will not be accepted.

- Vendor is responsible to complete a Test Request Form (TRF) and submit it along with the samples to the lab. The TRF for all lab options are available in the Vendor Form section of our Vendor Handbook home page: Vendor Forms. The TRF must include the Charlotte Russe name along with the style # which will ensure that the lab will utilize our testing protocols and requirements.
- The TRF must be filled out completely and accurately to avoid delays in testing.
- Samples along with the TRF should be sent to the contact person at one of our nominated labs. You will find a list of office locations and contact information provided at the end of this chapter.
- Composite testing is allowed for up to 3 like materials or 3 similar coatings when applicable. Labs will determine and advise which components can be combined for testing. If there is no clear definitive result (pass or fail), components will need to be immediately re-tested individually.
- Vendor needs to submit to the lab at least the minimum sample size as identified in the sample size matrix below. If more samples are needed, the lab will contact the vendor accordingly.
- Test report results will be issued directly to vendor.
- Payment terms: Prepayment is required for new vendors/clients. Once a profile is set up in their system they can invoice the vendor and immediate payment is required.

It is the vendor’s responsibility to ensure that the samples tested cover all possibilities for variability in test outcomes, including but not limited to different raw material suppliers or different sub-contractors for certain lots.

If a style fails Prop 65 testing, a new set of production samples must be submitted for testing, and all components will be retested, not just the component(s) that failed.
## TESTING - SAMPLE SIZE REQUIREMENTS

The below chart indicates the suggested number of samples only. Additional samples may be necessary depending on the product type, size of product, and/or the types of test requested. In the case of insufficient samples, the lab will directly contact the vendor to request for more samples.

<table>
<thead>
<tr>
<th>Category</th>
<th>Recommended Sample Size (Minimum)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fabric</td>
<td></td>
</tr>
<tr>
<td>Woven Fabric</td>
<td>3 Yards</td>
</tr>
<tr>
<td>Knit Fabric</td>
<td>3 Yards</td>
</tr>
<tr>
<td>Woven &amp; Knit Additional Color Fabric</td>
<td>1.5 Yards</td>
</tr>
<tr>
<td>Garment</td>
<td></td>
</tr>
<tr>
<td>Woven Garment</td>
<td>3 Pieces</td>
</tr>
<tr>
<td>Knit Garment</td>
<td>3 Pieces</td>
</tr>
<tr>
<td>Sweater Garment</td>
<td>3 Pieces</td>
</tr>
<tr>
<td>Additional Color Garment</td>
<td>2 Pieces</td>
</tr>
<tr>
<td>Footwear</td>
<td></td>
</tr>
<tr>
<td>High Heel Shoes</td>
<td>2 Pairs + A4 Size Lining of Insole and Upper Sole + 6 Heels</td>
</tr>
<tr>
<td>Slipper and Sandals</td>
<td>2 Pairs + A4 Size Lining of Insole and Upper Sole</td>
</tr>
<tr>
<td>Other Shoes</td>
<td>2 Pairs + A4 Size Lining of Insole and Upper Sole</td>
</tr>
<tr>
<td>Additional Colors</td>
<td>A4 Size Lining of Insole and Upper Sole</td>
</tr>
<tr>
<td>Scarves</td>
<td></td>
</tr>
<tr>
<td>Scarves</td>
<td>4 Pieces + 1 Yard Fabric</td>
</tr>
<tr>
<td>Additional Color</td>
<td>3 Pieces + 1 Yard Fabric</td>
</tr>
<tr>
<td>Gloves</td>
<td></td>
</tr>
<tr>
<td>Gloves</td>
<td>3 Pairs + 1 Yard Fabric</td>
</tr>
<tr>
<td>Additional Color</td>
<td>2 Pairs</td>
</tr>
<tr>
<td>Belts</td>
<td></td>
</tr>
<tr>
<td>Belts</td>
<td>2 Pieces + 1 Yard Fabric</td>
</tr>
<tr>
<td>Additional Color</td>
<td>2 Pieces</td>
</tr>
<tr>
<td>Jewelry</td>
<td></td>
</tr>
<tr>
<td>All items</td>
<td>10 pieces</td>
</tr>
<tr>
<td>Chemical testing</td>
<td></td>
</tr>
<tr>
<td>Lead in surface coating</td>
<td>2 Pieces of A4 size material of full printing; Or 3-5 grams of paint</td>
</tr>
<tr>
<td>Phthalates</td>
<td>1 Piece of A4 size material</td>
</tr>
</tbody>
</table>

## TESTING – PROP 65 REPORT SUBMISSION

Lab testing reports for all **footwear, bags and belt** POs must be submitted to Charlotte Russe (tradecompliance@charlotterusse.com) as soon as they are available but at least five (5) business days before the product is delivered/handed over to Charlotte Russe at the designated location (Port, Airport or Distribution Center), or the merchandise will be refused.

All other commodities may be requested to present Prop 65 lab test reports in which the vendor will have 5 business days to present such lab reports.
### CHARLOTTE RUSSE TESTING STANDARDS

#### Fabric/Garment

<table>
<thead>
<tr>
<th>Test Items</th>
<th>Standard Test Method</th>
<th>Requirements</th>
<th>Adults Woven Fabric</th>
<th>Adults Woven Garments</th>
<th>Adults Knit Fabrics</th>
<th>Adults Knit Garments</th>
<th>Sweaters</th>
</tr>
</thead>
<tbody>
<tr>
<td>Flammability - General Wearing Apparel 16 CFR 1610</td>
<td>16 CFR 1610</td>
<td>Class 1</td>
<td>x</td>
<td>x* #</td>
<td>x</td>
<td>x* #</td>
<td>x</td>
</tr>
<tr>
<td>Fiber Analysis</td>
<td>AATCC20/20A</td>
<td>Single fiber: no tolerance</td>
<td></td>
<td>x*</td>
<td></td>
<td>x*</td>
<td>x*</td>
</tr>
<tr>
<td>Fabric Weight</td>
<td>ASTM D3776</td>
<td>+/-5% (all)</td>
<td>x</td>
<td></td>
<td>x</td>
<td></td>
<td>x</td>
</tr>
<tr>
<td>Dimensional Stability to Washing (after 3 cycles) or Dry Cleaning (after 1 cycle)</td>
<td>AATCC 135 or 150 or Commercial Dry clean</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>x x x</td>
</tr>
<tr>
<td>Appearance after Washing (3 cycles) or Dry Clean (1 cycle)</td>
<td></td>
<td>No shape distortion, no noticeable color loss or color change</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
</tr>
<tr>
<td>Pilling Resistance</td>
<td>ASTM D3512</td>
<td>3.5</td>
<td>x</td>
<td></td>
<td>x</td>
<td></td>
<td>x x</td>
</tr>
<tr>
<td>Colorfastness to Washing (accelerated method)</td>
<td>AATCC 61</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>x x x x</td>
</tr>
<tr>
<td>Colorfastness to Crocking</td>
<td>AATCC 8</td>
<td>Dry: cl. 4.0 ; Wet: cl. 3.0</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x x x x</td>
</tr>
<tr>
<td>Colorfastness to Chlorine Bleach</td>
<td>AATCC/ASTM TS-001</td>
<td>Color change: cl. 4.0</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x x</td>
</tr>
<tr>
<td>Colorfastness to Non Chlorine Bleach</td>
<td>AATCC/ASTM TS-001</td>
<td>Color change: cl. 4.0</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x x</td>
</tr>
<tr>
<td>Formaldehyde (Spot Test)</td>
<td>ISO 14184-1 (only if Spot test is positive)</td>
<td>Direct skin contact: ≤75 ppm Others: ≤300 ppm</td>
<td>x*</td>
<td>x*</td>
<td>x*</td>
<td>x*</td>
<td>x* x*</td>
</tr>
<tr>
<td>pH Value</td>
<td>AATCC 81</td>
<td>4.0 - 7.5</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x x</td>
</tr>
<tr>
<td>Test</td>
<td>Standard</td>
<td>Coat: 37 lbs</td>
<td>Trouser/Jeans: 50 lbs</td>
<td>Blouse: 25 lbs</td>
<td>Others: 30 lbs</td>
<td>x</td>
<td>x</td>
</tr>
<tr>
<td>-----------------</td>
<td>----------------</td>
<td>--------------</td>
<td>-----------------------</td>
<td>----------------</td>
<td>----------------</td>
<td>---</td>
<td>---</td>
</tr>
<tr>
<td>Tensile Strength (Wovens)</td>
<td>ASTM D5034</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Tear Strength (Wovens)</td>
<td>ASTM D1424</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Bursting Strength (Knits)</td>
<td>ASTM D3786</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>40 psi</td>
<td></td>
</tr>
<tr>
<td>Seam Strength (Wovens)</td>
<td>ASTM D1683</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>x</td>
</tr>
<tr>
<td>Seam Slippage (Wovens)</td>
<td>ASTM D434</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Seam Stretchability (Knits)</td>
<td>AATCC/ASTM TS015</td>
<td>7 lbs; or 35% elongation</td>
<td></td>
<td></td>
<td></td>
<td>Woven (with spandex only)</td>
<td>Stretch - 15% min.; Growth - 5% max. after 1 hour recovery</td>
</tr>
<tr>
<td>Stretch and Recovery (only on fabrics with spandex)</td>
<td>ASTM D2594 (knit) or ASTM D3107 (woven)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>Knit</td>
<td></td>
</tr>
<tr>
<td>Zipper Testing (Break strength-cross-chain and Resistance of Pull Off - Slider Puller)</td>
<td>ASTM D2061</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>according to chain width and tape thickness</td>
<td>x*</td>
</tr>
<tr>
<td>Button Attachment Strength</td>
<td>ASTM F963</td>
<td>15 lbs/10 seconds</td>
<td></td>
<td></td>
<td></td>
<td>x*</td>
<td>x*</td>
</tr>
<tr>
<td>Fragile Trim Attachment Strength</td>
<td>ASTM F963</td>
<td>5 lbs/10 seconds</td>
<td></td>
<td></td>
<td></td>
<td>x*</td>
<td>x*</td>
</tr>
<tr>
<td><strong>CA Prop 65 Related Testing:</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>*CA Prop 65: General clothing and Rainwear: Lead in polyvinyl chloride(PVC), Neoprene and/or other plastics</td>
<td>EPA 3050B/3051, Acid Digestion + ICP</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>30 ppm</td>
<td>x*</td>
</tr>
<tr>
<td>*CA Prop 65: General clothing made with leather, vinyl, or imitation leather material: Lead Content (lead in paint or other surface coatings)</td>
<td>EPA 3050B/3051, Acid Digestion + ICP</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>90 ppm</td>
<td>x*</td>
</tr>
<tr>
<td>*CA Prop 65: General clothing made with leather, vinyl, or imitation leather material: Lead in all other materials other than cubic zirconium, crystal, glass, or</td>
<td>EPA 3050B/3051, Acid Digestion + ICP</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>300 ppm</td>
<td>x*</td>
</tr>
</tbody>
</table>
CHAPTER 5: QUALITY ASSURANCE GUIDELINES

| rhinestones | EPA 3050B/3051, Acid Digestion + ICP | 40 ppm | x* | x* | x* | x* | x* | x* | x* | x* | x* | x* | x* | x* |
| *CA Prop 65: Rainwear only - Lead in all other material types (including trims and components) | EPA 3050B/3051, Acid Digestion + ICP | 40 ppm | x* | x* | x* | x* | x* | x* | x* | x* | x* | x* | x* | x* |
| Phthalate: General clothing - DEHP, DBP, BBP, DINP, DIDP [Each accessible component] | Solvent Extraction + GCMS Analysis | 0.1% (1000 ppm) | x* | x* | x* | x* | x* | x* | x* | x* | x* | x* | x* | x* |
| Phthalate: Rainwear only - DEHP, BBP, DNHP, DBP, DIDP [Each accessible component] | Solvent Extraction + GCMS Analysis | 0.06% (600 ppm) | x* | x* | x* | x* | x* | x* | x* | x* | x* | x* | x* | x* |
| *Flame retardants: Rainwear only – Tris(chloroethyl) phosphate (TCEP) | EPA 3545 and 8270C | 25 ppm | x* | x* | x* | x* | x* | x* | x* | x* | x* | x* | x* | x* |

**Hosiery**

<table>
<thead>
<tr>
<th>Test Items</th>
<th>Standard Test Method</th>
<th>Requirements</th>
<th>Adults Knit Fabrics</th>
<th>Adults Knit Garments</th>
</tr>
</thead>
<tbody>
<tr>
<td>Flammability - General Wearing Apparel 16 CFR 1610</td>
<td>16 CFR 1610</td>
<td>Class 1</td>
<td>Basic: Single fiber: no tolerance Blended fiber: +/- 3% tolerance Fibers (&lt;5%): ID shown as “other fiber” Spandex (&lt;5%): ID shown as %</td>
<td>x</td>
</tr>
<tr>
<td>Fiber Analysis</td>
<td>AATCC20/20A</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Fabric Weight</td>
<td>ASTM D3776</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Dimensional Stability to Washing (after 3 cycles) or Dry Cleaning (after 1 cycle)</td>
<td>AATCC 135 or 150 or Commercial Dryclean</td>
<td>Washing: Woven: -3.5%/+3.0% Knits: (Rib)-6.0%/+5.0% (All others) -5.5%/+5.0% Dry Cleaning: Woven:+/-2.5% Knits (all): +/-3.0%</td>
<td>x</td>
<td>x</td>
</tr>
<tr>
<td>Appearance after Washing (3 cycles) or Dry Clean (1 cycle)</td>
<td>No shape distortion, no noticeable color loss or color change</td>
<td>x</td>
<td>x</td>
<td>x</td>
</tr>
<tr>
<td>Colorfastness to Chlorine Bleach</td>
<td>AATCC/ASTM TS-001</td>
<td>Color change: cl. 4.0</td>
<td>x</td>
<td>x</td>
</tr>
<tr>
<td>Colorfastness to Non Chlorine Bleach</td>
<td>AATCC/ASTM TS-001</td>
<td>Color change: cl. 4.0</td>
<td>x</td>
<td>x</td>
</tr>
</tbody>
</table>

* Component is defined as any part of the product that could be touched by a person during normal or reasonably foreseeable use. Testing labs will evaluate your product and verify which accessible components are required for testing.
### Footwear

<table>
<thead>
<tr>
<th>Test Items</th>
<th>Standard Test Method</th>
<th>Requirements</th>
<th>Casual shoe</th>
<th>High heel (Including boot)</th>
<th>Rain boot (Prop 65 test against rainwear limits)</th>
<th>Sandal</th>
<th>Slipper &amp; indoor shoe</th>
</tr>
</thead>
<tbody>
<tr>
<td>Seam Strength (For Functional)</td>
<td>ASTM D1683 modified</td>
<td>Min 8N/mm</td>
<td>Basic Add'l color Basic Add'l color</td>
<td>Basic Add'l color</td>
<td>Basic Add'l color</td>
<td>Basic Add'l color</td>
<td>X X X</td>
</tr>
<tr>
<td>Outsole Abrasion Resistance (For Others Material Outsole)</td>
<td>Outsole Abrasion Resistance (For Textile Outsole)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>ASTM D5963</td>
<td>ASTM D3389</td>
<td>For others material Outsole: Rubber &amp; TPR &amp; PVC &amp; PU: Max. 450 mm³ Leather board: Max. 400 mm³ For textile outsole: No damage after 6,000 cycles</td>
<td>X X X</td>
<td>X X X</td>
<td>X X X</td>
<td>X X X</td>
<td>X X X</td>
</tr>
<tr>
<td>Sole Bond</td>
<td>ASTM D2558 modified</td>
<td>Leather board: 2.0N/mm (if material was torn, min. 1.8N/mm) Others: 3.0N/mm (if material was torn, min. 2.5N/mm)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Slip Resistance</td>
<td>ASTM F609</td>
<td>Dry: min 0.5; Wet: min 0.3</td>
<td>X X X</td>
<td>X X X</td>
<td>X X X</td>
<td>X X X</td>
<td>X X X</td>
</tr>
<tr>
<td>Whole Shoe Flex</td>
<td>ASTM D2558 modified</td>
<td>Machine method (Room temperature)</td>
<td>No damage after 50,000 cycles</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Color Fastness To Crocking (For Upper And Lining)</td>
<td>AATCC 8</td>
<td>Dry: cl. 3.0; Wet: cl. 2.5</td>
<td>X X X</td>
<td>X X X</td>
<td>X X X</td>
<td>X X X</td>
<td>X X X</td>
</tr>
<tr>
<td>Heel Attachment Strength</td>
<td>ISO 22650</td>
<td>Min 500N; Permanent set after 400N: max 15%</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Heel Impact Test</td>
<td>ISO 19953</td>
<td>No damage at 5.4 Joules</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Top Piece Attachment Strength</td>
<td>ASTM D1683 modified</td>
<td>Min. 140N</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Heel Fatigue Test</td>
<td>BS EN ISO 19956</td>
<td>No damage after 14,000 cycles</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Toe Post Strength</td>
<td>ASTM D1683</td>
<td>Min 200N</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### CA Prop 65 Related Testing:

- **Lead Content (lead in surface coating)**
  - EPA 3050B/3051, Acid Digestion + ICP
  - 90 ppm
  - X X X X X X X X X X
- **CA Prop 65: Lead in leather**
  - EPA 3050B/3051, Acid Digestion + ICP
  - 300 ppm
  - X X X X X X X X X X
- **CA Prop 65: Lead in polyvinyl chloride (PVC)**
  - EPA 3050B/3051, Acid Digestion + ICP
  - 200 ppm
  - X X X X X X X X X X
- **CA Prop 65: Lead in others materials other than cubic zirconia, crystal, glass or rhinestones**
  - EPA 3050B/3051, Acid Digestion + ICP
  - 300 ppm
  - X X X X X X X X X X
- **Phthalate: DEHP, BBP, DBP, DnHP, DINP [each accessible component]**
  - EPA 3580 A and 8270 C
  - 0.1% (1000 ppm)
  - X X X X X X X X X X

* Component is defined as any part of the product that could be touched by a person during normal or reasonably foreseeable use. Testing labs will evaluate your product and verify which accessible components are required for testing.
### Scarves and Gloves

<table>
<thead>
<tr>
<th>Test Items</th>
<th>Standard Test Method</th>
<th>Adults Woven Fabric</th>
<th>Adults Woven Scarves</th>
<th>Adults Woven Gloves</th>
<th>Adults Knit Fabrics</th>
<th>Adults Knit Scarves</th>
<th>Adults Knit Gloves</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>Basic</td>
<td>Add'l color</td>
<td>Basic</td>
<td>Add'l color</td>
<td>Basic</td>
<td>Add'l color</td>
</tr>
<tr>
<td>Flammability - General Wearing</td>
<td>16 CFR 1610</td>
<td>Class 1</td>
<td>x*</td>
<td>x*</td>
<td>x*</td>
<td>x*</td>
<td>x*</td>
</tr>
<tr>
<td>Apparel 16 CFR 1610</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Fiber Analysis</td>
<td>AATCC20/20A</td>
<td>Single fiber: no tolerance</td>
<td></td>
<td>x*</td>
<td>x*</td>
<td>x*</td>
<td>x*</td>
</tr>
<tr>
<td>Fabric Weight</td>
<td>ASTM D3776</td>
<td>Blended fiber: +/- 3% tolerance</td>
<td>Fibers (&lt;5%): ID shown as &quot;other fiber&quot;</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Spandex (&lt;5%): ID shown as %</td>
<td></td>
<td>x*</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Dimensional Stability to Washing</td>
<td>AATCC 135 or 150 or</td>
<td>Washing:</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>(after 3 cycles) or Dry Cleaning</td>
<td>Commercial Dryclean</td>
<td>Woven: -3.5%/+3.0%</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>(Rib): -6.0%/+5.0%</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Appearance after Washing</td>
<td></td>
<td>(All others): -5.5%/+5.0%</td>
<td>Dry Cleaning:</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>(3 cycles) or Dry Cleaning (1 cycle)</td>
<td></td>
<td>Woven: +/-2.5%</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Knits (all): +/-3.0%</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>No shape distortion, no noticeable color loss or color change</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>x</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>x</td>
<td>x</td>
<td></td>
<td>x</td>
<td>x</td>
<td>x</td>
</tr>
<tr>
<td></td>
<td></td>
<td>x</td>
<td>x</td>
<td></td>
<td>x</td>
<td>x</td>
<td>x</td>
</tr>
<tr>
<td></td>
<td></td>
<td>x</td>
<td>x</td>
<td></td>
<td>x</td>
<td>x</td>
<td>x</td>
</tr>
<tr>
<td>Pilling Resistance</td>
<td>ASTM D3512</td>
<td>3.5</td>
<td>x</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Colorfastness to Washing</td>
<td>AATCC 61</td>
<td>Color change: cl. 4.0</td>
<td></td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
</tr>
<tr>
<td>(accelerated method)</td>
<td></td>
<td>Color staining: cl. 3.5</td>
<td></td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
</tr>
<tr>
<td>Colorfastness to Crocking</td>
<td>AATCC 8</td>
<td>Self staining: cl. 4.5</td>
<td></td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
</tr>
<tr>
<td>Colorfastness to Chlorine Bleach</td>
<td>AATCC/ASTM TS-001</td>
<td>Dry: cl. 4.0; Wet: cl. 3.0</td>
<td></td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
</tr>
<tr>
<td>Colorfastness to Non Chlorine</td>
<td>AATCC/ASTM TS-001</td>
<td>Color change: cl. 4.0</td>
<td></td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
</tr>
<tr>
<td>Bleach</td>
<td></td>
<td>Color change: cl. 4.0</td>
<td></td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
</tr>
<tr>
<td>Colorfastness to Perspiration</td>
<td>AATCC 15</td>
<td>Color change: cl. 4.0</td>
<td></td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Color change: cl. 4.0</td>
<td></td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
</tr>
<tr>
<td>Formaldehyde Spot Test</td>
<td>AATCC 112</td>
<td>Direct skin contact: &lt;75 ppm</td>
<td>Others: &lt;300 ppm</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
</tr>
<tr>
<td>(only if Spot test is positive)</td>
<td></td>
<td></td>
<td></td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>x</td>
</tr>
<tr>
<td>Formaldehyde Test</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Tensile Strength (Wovens)</td>
<td>ASTM D5034</td>
<td>25 lbs</td>
<td>x</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Tear Strength (Wovens)</td>
<td>ASTM D1424</td>
<td>1.5 lbs</td>
<td>x</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Bursting Strength (Knits)</td>
<td>ASTM D3786</td>
<td>30 psi</td>
<td>x</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**CA Prop 65 Related Testing:**

* Gloves : Lead Content (lead in surface coating) 
  - EPA 3050B/3051, Acid Digestion + ICP: 90 ppm
  - EPA 3050B/3051, Acid Digestion + ICP: 200 ppm
* Gloves: CA Prop 65 : Lead in polyvinyl chloride (PVC) 
  - EPA 3050B/3051, Acid Digestion + ICP: 300 ppm
* Gloves: CA Prop 65: Lead in
CHAPTER 5: QUALITY ASSURANCE GUIDELINES

<table>
<thead>
<tr>
<th>Others materials other than cubic zirconia, crystal, glass or rhinestones</th>
<th>Digestion + ICP</th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>* Phthalate For plastic gloves only (each DEHP, BBP, DBP, DIDP, DnHP, DINP):</td>
<td>Solvent Extraction + GCMS Analysis</td>
<td>200 ppm</td>
<td>x*</td>
<td>x*</td>
<td>x*</td>
<td>x*</td>
<td>x*</td>
</tr>
<tr>
<td>* Phthalate Gloves - DEHP, DBP, BBP, DINP (each accessible component)</td>
<td>EPA 3580A and 8270C</td>
<td>1000 ppm</td>
<td>x*</td>
<td>x*</td>
<td>x*</td>
<td>x*</td>
<td>x*</td>
</tr>
</tbody>
</table>

* Component is defined as any part of the product that could be touched by a person during normal or reasonably foreseeable use. Testing labs will evaluate your product and verify which accessible components are required for testing.

| Belt Items | Standard Test Method | Requirements | | | | |
|---|---|---|---|---|---|
| Flammability - General Wearing Apparel 16 CFR 1610 | 16 CFR 1610 | Class 1 | x* | | |
| Colorfastness to Crocking AATCC 8 | | Dry: cl. 4.0 Wet: cl. 3.0 | | | |
| Colorfastness to Perspiration AATCC 15 | | Color change: cl. 4.0 Color staining: cl. 3.0 | | | |
| Formaldehyde Spot Test | | Not present | | | |
| Formaldehyde ISO 14184-1 (only if Spot test is positive) | | Direct skin contact: <75 ppm Others: <300 ppm | | | |
| pH Value | AATCC 81 | 4.0 - 7.5 | | | |
| Buckle Attachment Strength | in-house test method | 25 lbs | | | |
| Resistance To Corrosion (Metal Components) ASTM B117 (Mod.) | | Withstand 24 hours in 1% salt spray (fog) with no major corrosion or visual change. Modification = 1% salt (fog) spray | | |
| CA Prop 65 Related Testing: | | | | | |
| * Phthalate - DEHP, DBP, BBP, DINP (Each accessible component) EPA 3580A and 8270C | | 0.1% (1000 ppm) | | | |
| *Lead Content (lead in surface coating) EPA 3050B/3051, Acid Digestion + ICP | | 90 ppm | | | |
**CA Prop 65: Lead in leather (including composited leather)**

<table>
<thead>
<tr>
<th>Test Items</th>
<th>Standard Test Method</th>
<th>Requirements</th>
<th>Jewelry Items (Basic and Add’l Color)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mechanical properties - tension - earring - post backing</td>
<td>Tension Force</td>
<td>Minimum 4 oz pull strength</td>
<td>x</td>
</tr>
<tr>
<td>Mechanical properties - tension - functional - chain, lobster claws, jump rings</td>
<td>Tension Force</td>
<td>Minimum 5 lbf</td>
<td>x</td>
</tr>
<tr>
<td>Mechanical properties - tension – other non functional - extenders &amp; other aesthetic components</td>
<td>Tension Force</td>
<td>Minimum 2 lbf</td>
<td>x</td>
</tr>
<tr>
<td>Mechanical properties - tension – setting</td>
<td>Tension Force</td>
<td>Minimum 2 lbf</td>
<td>x</td>
</tr>
<tr>
<td>Drop Test</td>
<td>Drop</td>
<td>No liberation of any components in 3 drops on vinyl clad concrete floor from 3 ft high</td>
<td>x</td>
</tr>
<tr>
<td>Sharp Points / Edges</td>
<td>16 CFR 1500.48 / 1500.49 (Mod.)</td>
<td>Shall have no sharp points/edges other than those required for function</td>
<td>x</td>
</tr>
<tr>
<td>Colorfastness to Crocking (fabric and leather jewelry only)</td>
<td>AATCC 8</td>
<td>Dry: cl. 3.0 Wet: cl. 2.0</td>
<td>x</td>
</tr>
</tbody>
</table>

*Component is defined as any part of the product that could be touched by a person during normal or reasonably foreseeable use. Testing labs will evaluate your product and verify which accessible components are required for testing.*
**CHAPTER 5: QUALITY ASSURANCE GUIDELINES**

<table>
<thead>
<tr>
<th>Test Description</th>
<th>Standard/Methodology (Mod.)</th>
<th>Description</th>
<th>Result</th>
</tr>
</thead>
<tbody>
<tr>
<td>Resistance to Corrosion (for metal components)</td>
<td>ASTM B117 (mod.) (Mod=1% salt spray (fog))</td>
<td>Shall withstand 24 hours in 1% salt spray (fog) with no major corrosion or visual change. (Mod = 1% salt spray (fog))</td>
<td>x*</td>
</tr>
<tr>
<td>Nickel spot test (for metal component)</td>
<td>PD CR12471</td>
<td>If spot test is positive, applicable to do Nickel release</td>
<td>x*</td>
</tr>
<tr>
<td>Nickel Release</td>
<td>EN1811 &amp; EN12472</td>
<td>Nickel and its compounds are restricted from use in:</td>
<td>x*</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- All post assemblies which are inserted into pierced ears and other pierced parts of the human body if its rate of release is greater than 0.2Dg/cm²/week.</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>- Products that are in prolonged skin contact if its rate of release is greater than 0.5Dg/cm²/week</td>
<td></td>
</tr>
<tr>
<td>CA Prop 65 &amp; CA Jewelry Related testing:</td>
<td></td>
<td>Note: If there is a non-nickel based coating, it shall be subjected to EN 12472 Simulation of Wear and Corrosion before testing.</td>
<td></td>
</tr>
<tr>
<td>Phthalate - DEHP, DBP, BBP, DINP [Each accessible component]</td>
<td>Solvent Extraction + GCMS Analysis</td>
<td>0.1% (1000 ppm)</td>
<td>x*</td>
</tr>
<tr>
<td>Lead in Surface Coating</td>
<td>EPA 3050B/3051, Acid Digestion + ICP</td>
<td>90 ppm</td>
<td>x*</td>
</tr>
<tr>
<td>Total Lead Content of Substrate</td>
<td>EPA 3050B/3051, Acid Digestion + ICP</td>
<td>200 ppm</td>
<td>x*</td>
</tr>
<tr>
<td>Total Cadmium (all jewelry except necklaces)</td>
<td>EPA 3050B/3051, Acid Digestion + ICP</td>
<td>300 ppm</td>
<td>x*</td>
</tr>
<tr>
<td>Total Cadmium (necklaces)</td>
<td>EPA 3050B/3051, Acid Digestion + ICP</td>
<td>100 ppm</td>
<td>x*</td>
</tr>
</tbody>
</table>

**Glass Components are exempt from lead and cadmium jewelry testing**

* Component is defined as any part of the product that could be touched by a person during normal or reasonably foreseeable use. Testing labs will evaluate your product and verify which accessible components are required for testing.
### CHAPTER 5: QUALITY ASSURANCE GUIDELINES

#### Hats

<table>
<thead>
<tr>
<th>Test Items</th>
<th>Standard Test Method</th>
<th>Requirements</th>
<th>Hats</th>
</tr>
</thead>
<tbody>
<tr>
<td>Basic 16 CFR 1610</td>
<td>16 CFR 1610</td>
<td>Class 1</td>
<td>x*</td>
</tr>
<tr>
<td>Add'l color</td>
<td></td>
<td></td>
<td>X*</td>
</tr>
</tbody>
</table>

**CA Prop 65 Related Testing:**

- CA Prop 65: Lead (each accessible component)
  - EPA 3050B & 6010B
  - 100 ppm
  - x* x* |
- CA Prop 65: Lead (each accessible component)
  - NIOSH 9100
  - <=1.0 ug
  - x* x* |
- Phthalate – DEHP, DBP, BBP, DIN [each accessible component]
  - EPA 3580A & 8270C
  - 0.1% (1000 ppm)
  - x* x* |

#### Bags

<table>
<thead>
<tr>
<th>Test Items</th>
<th>Standard Test Method</th>
<th>Requirements</th>
<th>Bags</th>
</tr>
</thead>
<tbody>
<tr>
<td>Basic 16 CFR 1610</td>
<td>16 CFR 1610</td>
<td>Class 1</td>
<td>x*</td>
</tr>
<tr>
<td>Add'l color</td>
<td></td>
<td></td>
<td>X*</td>
</tr>
</tbody>
</table>

**CA Prop 65 Related Testing:** Bags & Purses (***Fashion accessories such as tote bags, purses, sacks, wallets, handbags, coin purses, messenger bags, cosmetic bags, toiletry cases) If it is a laptop bag, tote, or any other bag type, the lab will apply appropriate court settlements and chemical requirements

- Phthalate - DEHP, BBP, DBP, DIN [each accessible component]
  - EPA 3580A & 8270C
  - 0.1% (1000 ppm)
  - x* x* |
- Lead Content (lead in surface coating)
  - EPA 3050B/3051, Acid Digestion + ICP
  - 90 ppm
  - x* x* |
- CA Prop 65: Lead in leather (including compositied leather)
  - EPA 3050B/3051, Acid Digestion + ICP
  - 300 ppm
  - x* x* |
- CA Prop 65: Lead in polyvinyl chloride (PVC)
  - EPA 3050B/3051, Acid Digestion + ICP
  - 200 ppm
  - x* x* |
- CA Prop 65: Lead in others materials other than cubic zirconia, crystal, glass or rhinestones
  - EPA 3050B/3051, Acid Digestion + ICP
  - 300 ppm
  - x* x* |

* Component is defined as any part of the product that could be touched by a person during normal or reasonably foreseeable use. Testing labs will evaluate your product and verify which accessible components are required for testing.
### Eye Glasses and Eye Glass Cases

<table>
<thead>
<tr>
<th>Test Items</th>
<th>Standard Test Method</th>
<th>Requirements</th>
<th>Eye Glasses and Eye Glass Cases Items (Basic and Add'l Color)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Federal lens impact requirement</td>
<td>21 CFR 801.410</td>
<td>FDA Requirement</td>
<td></td>
</tr>
<tr>
<td><strong>CA Prop 65 Related Testing: eye glasses and eye glass cases</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>CA prop 65 : Sunglasses: phthalate - DEHP [each accessible component]</td>
<td>EPA 3580A &amp; 8270C</td>
<td>0.1% (1000ppm)</td>
<td>x*</td>
</tr>
<tr>
<td>CA Prop 65 : phthalate - DEHP, BBP, DBP, DINP (applies to eye glass cases)</td>
<td>Solvent Extraction &amp; GC/MS</td>
<td>0.1% (1000ppm)</td>
<td>x*</td>
</tr>
</tbody>
</table>

#### Sampling Plan for FDA lens impact

<table>
<thead>
<tr>
<th>Lot / batch size (pairs of sunglasses)</th>
<th>Sample size (pairs of lenses)</th>
</tr>
</thead>
<tbody>
<tr>
<td>2 to 8</td>
<td>2</td>
</tr>
<tr>
<td>9 to 15</td>
<td>3</td>
</tr>
<tr>
<td>16 to 25</td>
<td>5</td>
</tr>
<tr>
<td>26 to 50</td>
<td>8</td>
</tr>
<tr>
<td>51 to 90</td>
<td>13</td>
</tr>
<tr>
<td>91 to 150</td>
<td>20</td>
</tr>
<tr>
<td>151 to 280</td>
<td>32</td>
</tr>
<tr>
<td>281 to 500</td>
<td>50</td>
</tr>
<tr>
<td>501 to 1,200</td>
<td>80</td>
</tr>
<tr>
<td>1,201 to 3,200</td>
<td>125</td>
</tr>
<tr>
<td>3,201 to over</td>
<td>200</td>
</tr>
</tbody>
</table>

### Tech products (phone chargers, earphones, phone banks, etc.) / Queuing Products

<table>
<thead>
<tr>
<th>Test Items</th>
<th>Standard Test Method</th>
<th>Requirements</th>
</tr>
</thead>
<tbody>
<tr>
<td>Please contact the Trade Compliance Dept. for testing specifics: <a href="mailto:tradecompliance@charlotterusse.com">tradecompliance@charlotterusse.com</a></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
BEAUTY TESTING PROGRAM
The objective of our testing program is to ensure CR beauty products meet with or exceed CR’s quality and regulatory requirements as well as all applicable federal, state, and local statutes, rules, and regulations. It is the vendor’s responsibility to review, understand, and comply with all current published laws and requirements. These include but are not limited to:

- The Federal Food, Drug, and Cosmetics Act
  [http://www.fda.gov/Cosmetics/default.htm]
- The Fair Packaging and Labeling Act
  [https://www.fda.gov/Cosmetics/Labeling/Regulations/ucm126444.htm]
- California Prop 65
  [http://oehha.ca.gov/prop65.html]
- Toxics in Packaging
  [http://www.toxicsinpackaging.org/]

BEAUTY TESTING
To ensure that our products meet all of our regulatory requirements, we have partnered with the following reputable labs in which our vendors must choose from: Intertek, SGS, BACL, or UL. These companies offer superior lab testing services and have offices worldwide to service the needs of our entire vendor base. Our protocols have been set up with these labs along with competitive pricing for our Charlotte Russe vendors. You will find a list of office locations and contact information provided at the end of this chapter.

TESTING PROCESS
1. Bulk materials in all colors and a fully constructed sample are submitted to one of CR’s nominated labs with a completed Test Request Form (TRF). The TRF for all lab options are available in the Vendor Forms section of our Vendor Handbook home page: Vendor Forms. The TRF must include the Charlotte Russe name along with the style # which will ensure that the lab will utilize our testing protocols and requirements.
2. The TRF must be filled out completely and accurately to avoid delays in testing.
3. Bulk materials for multiple styles may be tested together if all styles are referenced on the Test Request Form. However, a full sample of each is required to be submitted for testing.
4. Composite testing is allowed for up to 3 like materials when applicable. Labs will determine and advise which components can be combined for testing. If there is no clear definitive result (pass or fail), components will need to be immediately re-tested individually.
5. Vendor needs to submit to the lab at least the minimum sample size as identified in the sample size matrix on page 28. If more samples are needed, the lab will contact the vendor accordingly.
6. Test report results will be issued to vendor and will be made available to Charlotte Russe.
7. Components that fail testing cannot be shipped.
   - Failed components will need to be resourced
   - It is not acceptable to re-test the same component without making a change
   - The Test request form submitted with the re-test sample must include the following information:
     - Original test report number
     - A statement advising the corrective action taken
8. A General Conformity Certificate (GCC) must be completely filled out and submitted when scheduling a delivery appointment. The GCC template is available in the Vendor Forms section of the vendor handbook: Vendor Forms
## CHAPTER 5: QUALITY ASSURANCE GUIDELINES

### Cosmetics

<table>
<thead>
<tr>
<th>Cosmetics</th>
<th>Test Items</th>
<th>Standard Test Method</th>
<th>Requirements</th>
</tr>
</thead>
<tbody>
<tr>
<td>lipstick</td>
<td>Lead Content (total)</td>
<td>CA Prop 65</td>
<td>Lip Products – 5 ppm</td>
</tr>
<tr>
<td>lip gloss</td>
<td>Mercury Content</td>
<td>21 CFR 700.13 US FDA</td>
<td>All other products – 10 ppm</td>
</tr>
<tr>
<td>lip balm</td>
<td>Phthalates- DBP, DMEP, BBP, DEHP, IPnPP, DnPP, DIPP</td>
<td>In house method GC/MS</td>
<td>Shall not exceed the limits below:</td>
</tr>
<tr>
<td>eye shadow</td>
<td>Microbiological Examination</td>
<td>USP 61 and 62</td>
<td>- Less than 1 ppm for product used other than eye area (21 CFR 700.13)</td>
</tr>
<tr>
<td>eye pencil</td>
<td>Antimicrobial preservative effectiveness</td>
<td>USP 51</td>
<td>- Less than 65 ppm for product used only in the eye area (21 CFR 700.13)</td>
</tr>
<tr>
<td>eye liner</td>
<td>US Toxicological Risk Assessment (TRA)</td>
<td>US FDA, Food Drug and Cosmetics Regulations (21 CFR 73, 74, 81, 82, 250 &amp; 700 to 740)</td>
<td>Review the hazard, exposure and risk on the full ingredient and evaluate the safety of the product by a Toxicologist</td>
</tr>
<tr>
<td>mascara</td>
<td>FDA Cosmetic Ingredient Review</td>
<td>F.P. &amp; L Act 16 CFR 500 / NIST Uniform Laws and Regulations Handbook 130</td>
<td>Review the full ingredient based on the regulatory requirement, against those prohibited and restricted listed in the regulations</td>
</tr>
<tr>
<td>blush</td>
<td>One Time Use Products</td>
<td>16 CFR 1303</td>
<td>● Manufacturer, packer, or distributor's name &amp; address (city, state, zip)</td>
</tr>
<tr>
<td>primer</td>
<td>Fair Packaging And Labeling Act Or All Other Products</td>
<td>16 CFR 500 / NIST Uniform Laws and Regulations Handbook 130</td>
<td>● Product Identification</td>
</tr>
<tr>
<td>nail polish</td>
<td>Uniform Packaging And Labeling Regulations (If Applicable)</td>
<td></td>
<td>● Net quantity of contents shall be expressed in terms of weight or mass, measure, numerical count, or combination so as to give accurate information to facilitate consumer comparison</td>
</tr>
<tr>
<td>nail polish remover</td>
<td>Label Claims (if applicable)</td>
<td>Sample digestion. Analysis conducted by Inductively Coupled Argon Plasma Spectrometry / UV-Visible Spectroscopy</td>
<td>Applicable to packaging materials ≤ 100 ppm (sum of lead, cadmium, mercury and chromium (VI))</td>
</tr>
<tr>
<td>makeup remover</td>
<td>Toxics in Packaging law</td>
<td></td>
<td></td>
</tr>
<tr>
<td>perfume</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Cosmetic Accessories (cosmetic brushes, eyelash curlers, manicure sets, nail files)

<table>
<thead>
<tr>
<th>Test Items</th>
<th>Standard Test Method</th>
<th>Requirements</th>
</tr>
</thead>
<tbody>
<tr>
<td>Lead Content of Paints or Similar Surface Coating</td>
<td>16 CFR 1303</td>
<td>Shall not exceed 90-ppm (0.009% by weight) total lead.</td>
</tr>
<tr>
<td>Phthalate - DEHP, DBP, BBP, DINP, DIDP, DnHP [Each accessible component]</td>
<td></td>
<td>0.1% (1000 ppm)</td>
</tr>
</tbody>
</table>
## BEAUTY TESTING – SAMPLE SIZE

<table>
<thead>
<tr>
<th>Test</th>
<th>Sample Size</th>
</tr>
</thead>
<tbody>
<tr>
<td>Lead Content (total)</td>
<td>10 g</td>
</tr>
<tr>
<td>Mercury Content</td>
<td>10 g</td>
</tr>
<tr>
<td>Phthalates</td>
<td>10 g</td>
</tr>
<tr>
<td>Microbiological Examination</td>
<td>50 g</td>
</tr>
<tr>
<td>Antimicrobial preservative effectiveness</td>
<td>200 g</td>
</tr>
<tr>
<td>US Toxicological Risk Assessment (TRA)</td>
<td>Final packaging + formulation</td>
</tr>
<tr>
<td>FDA Cosmetic Ingredient Review</td>
<td>Full set of formulation + 1 set sample</td>
</tr>
<tr>
<td>One Time Use Products</td>
<td></td>
</tr>
<tr>
<td>Fair Packaging And Labeling Act</td>
<td></td>
</tr>
<tr>
<td>Or</td>
<td></td>
</tr>
<tr>
<td>All Other Products</td>
<td></td>
</tr>
<tr>
<td>Uniform Packaging And Labeling Regulations (If Applicable)</td>
<td>Final packaging + formulation</td>
</tr>
<tr>
<td>Label Claims (if applicable)</td>
<td>Subject to actual sample</td>
</tr>
<tr>
<td>Toxics in Packaging law</td>
<td>Sample digestion. Analysis conducted by Inductively Coupled Argon Plasma Spectrometry / UV-Visible Spectroscopy</td>
</tr>
</tbody>
</table>
CHILDREN’S REGULATORY & SAFETY STANDARD
Charlotte Russe is committed to a product safety policy that applies to all products produced, procured, licensed, or sold by Charlotte Russe and its subsidiaries. This policy requires that all products comply with or exceed all legal requirements and consumer expectations as mandated by the Consumer Product Safety Improvement Act including all applicable federal, state, and local laws and regulations.

THE CONSUMER PRODUCT SAFETY COMMISSION (CPSC) TESTING AND CERTIFICATION REQUIREMENTS
The CPSC administers and enforces safety standards and requirements for consumer products. CPSC requires manufacturers, importers of record, distributors, vendors, and retailers to certify that each of their consumer products complies with each applicable consumer product safety rule, ban, standard, regulation, or law administered by the CPSC. Certification is required in the form of a Children’s Product Certificate (CPC) indicating testing compliance to all applicable regulations conducted by one of Charlotte Russe’s nominated CPSC accredited labs.

CPSC ACCREDITED NOMINATED LABS
Our vendors must choose from any of the following CPSC accredited labs to perform children’s safety testing: Intertek, SGS, BACL, and UL. These companies offer superior lab testing services and have offices worldwide to service the needs of our entire vendor base. You will find a list of office locations and contact information provided at the end of this chapter.

CPSC DEFINITION OF A “CHILDREN’S PRODUCT”
A “Children’s Product” is defined as a consumer product designed or intended primarily for children 12 years of age or younger. In determining whether a consumer product is primarily intended for a child 12 years of age or younger, the following factors will be considered:

- A statement by the manufacturer about the intended use of the product, including a label on the product if such statement is reasonable.
- Whether the product is represented in its packaging, display, promotion or advertising as appropriate for use by children 12 years of age or younger.
- Whether the product is commonly recognized by consumers as being intended for use by a child 12 years of age or younger
- The Age Determination Guidelines issued by the Commission staff in September 2002 and any successor to such guidelines: http://www.cpsc.gov//pagefiles/113962/adg.pdf

CONSUMER PRODUCT SAFETY IMPROVEMENT ACT (CPSIA)
The CPSIA was passed into law on August 14, 2008 which made significant changes to consumer product safety laws and gave the CPSC significant new responsibilities for ensuring the safety of consumer products. Children’s testing requirements include but are not limited to:

- Lead limits for all accessible substrates: 100 ppm (parts per million)
- Lead limits for accessible surface coatings: 90 ppm
- Phthalates (DEHP, DBP, BBP, DINP, DIDP, DNOP) for all accessible plasticized components: 1000 ppm in children’s toys and child care articles
CHAPTER 5: QUALITY ASSURANCE GUIDELINES

- Standard for the Flammability of Clothing Textiles 16 CFR Part 1610 (Adult / Children’s apparel)
- Standard for the Flammability of Children’s Sleepwear 16 CFR Parts 1615 and 1616
- Standard for the Flammability of Vinyl Plastic Film 16 CFR 1611 (Adult / Children’s apparel)
- Small Parts in Children’s Products 16 CFR Part 1501
- Sharp Points and Edges in Children’s Products 16 CFR Part 1500.48-49
- Mechanical Hazards (Use and Abuse) 16 CFR 1500.51-53
- Drawstrings / Ties 16 CFR 1120


CPSC RULES ON TESTING OF CHILDREN’S PRODUCTS

Testing requirements:
1. Representative samples required for CPSC Children’s safety testing
2. Periodic retesting of children’s products
3. Retesting due to material changes
4. Training to prevent undue influence on testing labs
5. Recordkeeping and documentation.

The requirements apply to each facility manufacturing the product if the same product is produced in multiple factories.

1. Representative Samples
   The Testing and Certification Rule (16 CFR 1107) requires testing on a sufficient number of representative samples of the product to achieve a high degree of assurance that the children’s product comply with the applicable CPSC requirements. A “high degree of assurance” means an “evidence-based demonstration of consistent performance of a product regarding compliance based on knowledge of a product and its manufacture.” You must base your determination of an appropriate sample size based on among other factors the type of product and the production process variability. If the manufacturing process creates uniform products, then fewer samples are required. If the finished products have a high degree of variability, more samples are required. If any sample fails, you must investigate the reasons for the failure and take appropriate corrective action.

2. Periodic Testing
   For children’s products that are continually produced, periodic testing must be conducted to ensure compliance with the applicable children’s product safety rules at least once a year. If a manufacturer implements a production testing plan, the manufacturer must submit samples of its children’s product to one of Charlotte Russe’s nominated CPSC accredited labs for periodic testing at an interval sufficient to provide a high degree of assurance that products comply with all applicable bans, standards, regulations and rules based on the facts and circumstances of the production of each product. It will not need to be tested for every batch/production run of the same children’s product. The rational for frequency for testing should be documented in advance in a written “Periodic Testing Plan.”
3. **Material Changes**
   If there is a “material change,” product should be retested at one of Charlotte Russe’s nominated CPSC accredited labs and recertified for applicable regulations. A material change is any change that a “manufacturer exercising due care knows, or should know, could affect the product’s ability to comply” with all applicable safety standards. This can include changes in design, production method, or materials. It may also include resumption of production without change in design, production method, or materials, if, for example, other products were manufactured with the same production equipment in the interim, and this interim production has the potential to affect the children’s product’s compliance with a consumer product safety standard that requires third-party testing.

4. **Undue Influence Policy and Training**
   In addition to establishing testing and certification procedures, each manufacturer is required to implement procedures to safeguard against undue influence on one of our nominated labs. At a minimum, the procedures must include a written policy statement, including a requirement to notify the CPSC immediately of any attempt by the manufacturer to hide or exert undue influence over test results, and a requirement to inform employees that allegations of undue influence may be reported confidentially to the CPSC and a description of the manner in which such a report can be made. Personnel interacting with testing labs must undergo this training. Each manufacturing site requires a written policy and training. Manufacturers must maintain records of training for five years.

5. **Recordkeeping and Documentation**
   The following records are to be maintained for five years from the date of production:

   - Copies of CPCs for each product (if the product is manufactured at more than one facility, you must have separate CPCs for products manufactured at each facility);
   - Test reports for each CPSC accredited third party test for each product (if the product is manufactured at more than one facility, you must have separate test reports for products manufactured at each facility);
   - The Periodic Testing Plan, including records documenting evaluation and determination of appropriate testing intervals and samples sizes;
   - Any Production Testing Plan used to extend the Periodic Testing Plan interval beyond one year, including production test results;
   - Any test failures and corrective action taken;
   - Documentation of materials changes to the products; and undue influence policies and training.
   - Undue influence training records

CHILDREN'S PRODUCT CERTIFICATE
A Children's Product Certificate (CPC) must be based on third-party testing of the finished product performed by one of Charlotte Russe’s nominated CPSC accredited labs.

CPC’s must include:
1. Product Style # and PO #
2. Citation to each CPSC product safety regulation to which the product is being certified
3. Identification of the U.S. importer or domestic manufacturer certifying compliance of the product
4. Contact information for the individual maintaining records of test results
5. Date and place where the product was manufactured
6. Date and place where the product was tested for compliance with the rule(s) cited above
7. Name of the third party, CPSC accredited testing laboratory on whose testing the certificate is based on

Domestic/Market shipments: CPC must be submitted to the ASN-desk when scheduling a delivery appt. Import/International shipments: CPC must be included in the shipping documents.

CPC form can be downloaded from our vendor handbook under the vendor forms section.

Further information can be found in Chapter 13: Shipping and Delivery Requirements of our Vendor Handbook.

This information can also be found on the CPSC’s website: http://www.cpsc.gov/en/Business-Manufacturing/Testing-Certification/Childrens-Product-Certificate/

CHILDREN’S TRACKING LABELS
The purpose of the tracking label requirement is to enhance the recall effectiveness of children's products. Tracking labels provide information to help the manufacturer track the distribution of a product and initiate an effective corrective action program. The manufacturer must be able to track the production factory, the date of production, and the exact production run, even after the packaging has been thrown away by the consumer.

Tracking labels are required for all children's products and packaging, to the extent practicable, regardless of whether they are domestic or imported products.

ALL tracking labels must contain certain basic information including:

a. Manufacturer or private labeler name;
b. Location and date of production of the product;
c. Detailed information on the manufacturing process, such as a batch or run number, or other identifying characteristics; and
d. Any other information to facilitate ascertaining the specific source of the product.

*Tracking information on the product must be permanent “Distinguishing Marks” and legible.
CHAPTER 5: QUALITY ASSURANCE GUIDELINES

Distinguishing Marks vs Label:
According to CPSC, you should look at the totality of the information permanently marked on the product and packaging and not interpret “label” to mean a singular collection of information in one discrete location. CPSC points out that the required information may already be marked on the product.

Suggestions:
- Location of production can be city and country, or even a factory code.
- Date of production can be month and year.
- Manufacturer or Private Labeler name must be present.
- Detailed information on the manufacturing process can be denoted by the batch # or the PO # as long as it can be traced back to the specific production lot.
- Tracking label information on the product can be printed, stamped, engraved, molded in or made permanent by other means. Hangtags and adhesive labs are not acceptable as they can be removed.
- Tracking label information on disposable packaging need only be permanent to the extent that it is durable enough to reach the consumer. As such, an adhesive label on a piece of disposable packaging can be sufficient as a packaging mark.

This information can be found on the CPSC’s website: http://www.cpsc.gov/en/Business--Manufacturing/Business-Education/tracking-label/

CHILDREN’S TESTING CHECKLIST

✓ Suppliers should be knowledgeable of the CPSIA and which testing requirements are applicable to their product(s).
✓ Testing of product must be conducted by one of Charlotte Russe’s nominated CPSC accredited labs and follow all CPSC and Prop 65 rules.
✓ Vendor is responsible to complete a Testing Request Form (TRF) and submit the form along with samples to the lab. The TRF for all lab options are available in the Vendor Forms section of our Vendor Handbook home page: Vendor Forms
✓ Children’s Product Certificate must be accurately issued and submitted to Charlotte Russe for all products even in cases where product is exempt.
✓ All children’s product and packaging must meet all tracking label requirements.
✓ Suppliers, manufacturers, distributors, and vendors must maintain appropriate documentation, lab reports, and testing controls to assure compliance for all products and be provided in a timely manner when requested.
### Children's Clothing: Regulatory & Safety Specification

This summary highlights some of the U.S regulatory requirements and standards for children’s clothing. It is the vendor’s responsibility to ensure that all children’s products are in compliance with all Federal and State laws and regulations.

<table>
<thead>
<tr>
<th>Test Items</th>
<th>Requirements</th>
<th>Test Method</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Restricted Chemicals</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Lead for all accessible substrates</td>
<td>100ppm maximum</td>
<td>Metal: CPSC-CH-E1001-08.3 Non-Metal: CPSC-CH-E1002-08.3</td>
</tr>
<tr>
<td>Lead for accessible surface coatings</td>
<td>90ppm maximum</td>
<td>CPSC-CH-E1003-09.1</td>
</tr>
<tr>
<td>Phthalates (DEHP, DBP, BBP, DINP, DIDP, DNOP, DNHP) for all accessible plasticized components in clothing</td>
<td>1000 ppm maximum</td>
<td>CPSC-CH-C1001-09.3</td>
</tr>
<tr>
<td><strong>Flammability</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Flammability - General Wearing Apparel</td>
<td>Class 1</td>
<td>Meet 16 CFR 1610</td>
</tr>
<tr>
<td>Flammability - Children's sleepwear</td>
<td>(Based on 5 specimen testing) Average char length requirement: Average of 5 specimens cannot be greater than 7.0 inches Individual char length requirement: Fabric Testing - no individual specimen shall have an individual char length of 10 inches Prototype Seam/Trim Testing--no more than 2 individual specimens have individual char length of 10 in Garment Testing – no more than 3 individual specimens have individual char length of 10 inches</td>
<td>16 CFR 1615/1616</td>
</tr>
<tr>
<td>Flammability – Tight Fitting sleepwear</td>
<td>Comply with all of the flammability requirements for clothing textiles and vinyl plastic film</td>
<td>16 CFR 1615/1616</td>
</tr>
<tr>
<td>Flammability of vinyl film</td>
<td>The average burn rates from the five specimens in either direction cannot exceed a burn rate of 1.2 inches per second</td>
<td></td>
</tr>
<tr>
<td><strong>Physical Requirements</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Attachment strength of components – Pull tests</td>
<td>For ≤18 months – 10 lbs for 15 sec. For &gt;18-96 months – 15 lbs for 15 sec</td>
<td>16 CFR 1500.51-53 Part F</td>
</tr>
<tr>
<td>Attachment strength of components – Torque tests</td>
<td>For ≤18 months – 2 in.-lbs for 10 sec. in clockwise/anticlockwise direction. For &gt;18-36 months – 3.0 in.-lbs for 10 sec. in clockwise/anticlockwise direction. For 36-96 months – 4.0 in.-lbs for 10 sec. in clockwise/anticlockwise direction.</td>
<td>16 CFR 1500.51-53 Part E</td>
</tr>
<tr>
<td>Small parts / Choking Hazard</td>
<td>Any component that detaches from the garment and fits into a &quot;small parts cylinder (1 ¼ x 2 ¼ ) is considered a choking hazard before or after use and abuse testing</td>
<td>16 CFR 1501</td>
</tr>
<tr>
<td>Sharp Points / Sharp Edges</td>
<td>Products intended for children under 8 years shall not have accessible, potentially hazardous sharp point or sharp edge before or after use and abuse testing</td>
<td>16 CFR 1500.48 16 CFR 1500.49</td>
</tr>
</tbody>
</table>
## Labeling

The manufacturer of a children's product shall place permanent, distinguishing marks on the product and its packaging, to the extent practicable, that will enable—

"(A) the manufacturer to ascertain the location and date of production of the product, cohort information (including the batch, run number, or other identifying characteristic), and any other information determined by the manufacturer to facilitate ascertaining the specific source of the product by reference to those marks; and

"(B) the ultimate purchaser to ascertain the manufacturer or private labeler, location and date of production of the product, and cohort information (including the batch, run number, or other identifying characteristic)."

### Tracking labels

Labels containing fiber content, country of origin, the identification of the manufacturer, importer, must be present at the time the end user takes possession of the good. Label must meet all requirements specified by the FTC: [https://www.ftc.gov/tips-advice/business-center/guidance/threading-your-way-through-labeling-requirements-under-textile](https://www.ftc.gov/tips-advice/business-center/guidance/threading-your-way-through-labeling-requirements-under-textile)

### General labeling requirements

Labels containing care instructions must be attached permanently to the item and must be conspicuously placed. Care instructions must meet all requirements specified by the FTC: [https://www.ftc.gov/tips-advice/business-center/guidance/threading-your-way-through-labeling-requirements-under-textile](https://www.ftc.gov/tips-advice/business-center/guidance/threading-your-way-through-labeling-requirements-under-textile)

### Children’s sleepwear labeling

Fabric production unit ID # (FPU), Garment production unit ID # (GPU), care label, country of origin, fiber content, RN #

### Care Label

CPSC standards require hangtags and permanent labels on tight-fitting children's sleepwear in sizes larger than 9 months.

1) Hangtag: “For child’s safety, garment should fit snugly. This garment is not flame resistant. Loose-fitting garment is more likely to catch fire

2) Permanent Label: (placed immediately below the size designation): “Wear Snug-fitting, Not Flame Resistant”

### Tight-Fitting sleepwear labeling

Vendor must submit full garments including all pieces within a set, and all sizes in all colors for testing per style. Perform size specification verification using the maximum dimension criteria found in the regulations. The garment dimension for each garment location cannot exceed the CPSC mandatory maximum dimension sizing requirements outlined in the regulations based on the individual garment / size per gender.

Report each size measurement and compare to the CPSC maximum dimension sizing requirement for each size that is submitted. Compare each location to determine if each location meets the maximum dimension and place all information in the test report. The CPSC does not allow tolerance's for passing or failing to the maximum dimension requirements.

### Size Verification

Vendor must submit full garments including all pieces within a set, and all sizes in all colors for testing per style. Perform size specification verification using the maximum dimension criteria found in the regulations. The garment dimension for each garment location cannot exceed the CPSC mandatory maximum dimension sizing requirements outlined in the regulations based on the individual garment / size per gender.

Report each size measurement and compare to the CPSC maximum dimension sizing requirement for each size that is submitted. Compare each location to determine if each location meets the maximum dimension and place all information in the test report. The CPSC does not allow tolerance's for passing or failing to the maximum dimension requirements.

### Size verification of Infant Garments (sized 9 months or smaller) and Tight Fitting Sleepwear

Verify if the garment meets the maximum dimension for the appropriate size/gender as stipulated in the regulation. In the case of a garment which lists a size range, verification of the CPSC maximum...
### Dimension in Sizing

Dimension in sizing would be to the smaller size within the range. (Example: for a size range listed as m 7/8, all points of measurement must meet the lower size within this range. In this example they must meet the size 7 measurements.)

Note: all CPSC maximum sizing dimensions are found in the regulations, 16 CFR 1615/1616. No client/or “other” sizing POM’s are allowed to be used for comparison when testing for size specification verification.

### Other

<table>
<thead>
<tr>
<th>物质类别</th>
<th>适用范围及限值</th>
<th>标准或法规</th>
</tr>
</thead>
<tbody>
<tr>
<td>氯化三联胺 (TCEP, TCPP and TDCPP)</td>
<td>适用于纺织品和PU</td>
<td>Rhode Island: H 5694 / LC 1408</td>
</tr>
<tr>
<td>氯化三联胺 (TCEP, TCPP and TDCPP)</td>
<td>适用于纺织品和PU</td>
<td>Alaska: HB 199 / SB 111</td>
</tr>
<tr>
<td>氯化三联胺 (TCEP, TCPP and TDCPP)</td>
<td>适用于纺织品和PU</td>
<td>Minnesota bill (SF1215)</td>
</tr>
<tr>
<td>氯化三联胺 (TCEP, TCPP and TDCPP)</td>
<td>适用于纺织品和PU</td>
<td>ISO 17881-2:2016</td>
</tr>
<tr>
<td>氯化三联胺 (TCEP, TCPP and TDCPP)</td>
<td>适用于纺织品和PU</td>
<td>Washington: HB 2545</td>
</tr>
<tr>
<td>Formaldehyde</td>
<td>适用于纺织品和PU</td>
<td>South Carolina Bill (H. 3461)</td>
</tr>
<tr>
<td>Formaldehyde</td>
<td>适用于纺织品和PU</td>
<td>ISO 14184:2011</td>
</tr>
<tr>
<td>Formaldehyde</td>
<td>适用于纺织品和PU</td>
<td>ISO 17226-2:2008</td>
</tr>
</tbody>
</table>
**Children’s Accessories: Regulatory & Safety Specification**

This summary highlights some of the U.S regulatory requirements and standards for children’s accessories such as belts, handbags, headwear (excluding jewelry and sunglasses). It is the vendor’s responsibility to ensure that all children’s products are in compliance with all Federal & State laws and regulations.

<table>
<thead>
<tr>
<th>Test Items</th>
<th>Requirements</th>
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<tbody>
<tr>
<td><strong>Restricted Chemicals</strong></td>
<td></td>
<td></td>
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<tr>
<td>Lead for all accessible substrates</td>
<td>100ppm maximum</td>
<td>Metal: CPSC-CH-E1001-08.3 Non-Metal: CPSC-CH-E1002-08.3</td>
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<tr>
<td>Lead for accessible surface coatings</td>
<td>90ppm maximum</td>
<td>CPSC-CH-E1003-09.1</td>
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<tr>
<td>Phthalates (DEHP, DBP, BBP, DINP, DIDP, DNOP, DNHP) for all accessible plasticized components in clothing</td>
<td>1000 ppm maximum</td>
<td>CPSC-CH-C1001-09.3</td>
</tr>
<tr>
<td>Flame retardants for children’s products</td>
<td>TDCPP, TCEP, Decabromodiphenyl ether, HBCD and TBBPA: 1000 ppm maximum</td>
<td>Washington HB 2545</td>
</tr>
<tr>
<td><strong>Labeling</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Formaldehyde</td>
<td>From 1 January 2016, no manufacturer or wholesaler, or, from 1 January 2017, no retailer, may sell or offer for sale in the State of South Carolina a children’s product that intentionally contains: 1. formaldehyde, including formaldehyde contained in a solution; or 2. Ingredients that chemically degrade under normal conditions of temperature and pressure to release formaldehyde. Limitation: 16 ppm</td>
<td>South Carolina Bill (H. 3461) ISO 14184:2011 ISO 17226-2:2008</td>
</tr>
<tr>
<td>Applicable for textile and PU</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Physical Requirements</strong></td>
<td></td>
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<td>Small parts / Choking Hazard</td>
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<td>Sharp Points / Sharp Edges</td>
<td>Products intended for children under 8 years shall not have accessible, potentially hazardous sharp point or sharp edge before or after use and abuse testing</td>
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</table>
Children's Footwear: Regulatory & Safety Specification

This summary highlights some of the U.S regulatory requirements and standards for children's footwear. It is the vendor’s responsibility to ensure that all children’s products are in compliance with all Federal and State laws and regulations.

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</tr>
<tr>
<td><strong>Labeling</strong></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
| Tracking labels | The manufacturer of a children’s product shall place permanent, distinguishing marks on the product and its packaging, to the extent practicable, that will enable—"(A) the manufacturer to ascertain the location and date of production of the product, cohort information (including the batch, run number, or other identifying characteristic), and any other information determined by the manufacturer to facilitate ascertaining the specific source of the product by reference to those marks; and"
"(B) the ultimate purchaser to ascertain the manufacturer or private labeler, location and date of production of the product, and cohort information (including the batch, run number, or other identifying characteristic)."
CPSIA Section 103 |
| Country of Origin | Shall indicate country of origin legibly, permanently, and in comparable size and close proximity to any mention of country other than country in which the article was manufactured or produced. Must be visible at point of purchase. | 16 CFR 134 |
| Leather labeling guide | | 16 CFR 24 |
| Fiber label (if wool present) | | 16 CFR 300 |
| **Physical Requirements** | | |
| Small parts / Choking Hazard | Any component that detaches from the garment and fits into a "small parts cylinder (1 ¼ x 2 ¼ ) is considered a choking hazard before or after use and abuse testing | 16 CFR 1501 |
| Sharp Points / Sharp Edges | Products intended for children under 8 years shall not have accessible, potentially hazardous sharp point or sharp edge before or after use and abuse testing | 16 CFR 1500.48 16 CFR 1500.49 |
**Children's Toys: Regulatory & Safety Specification**

This summary highlights some of the U.S regulatory requirements and standards for children’s toys. It is the vendor’s responsibility to ensure that all children’s products are in compliance with all Federal and State laws and regulations.

<table>
<thead>
<tr>
<th>Test Items</th>
<th>Requirements</th>
<th>Test Method</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>General</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Toys</td>
<td>The Standard Consumer Safety Specification for Toy Safety: A comprehensive standard that addresses numerous hazards that have been identified with toys. All Children’s Toys must comply with all applicable mandatory sections of ASTM F963-11.</td>
<td>ASTM F 963-11</td>
</tr>
<tr>
<td><strong>Restricted Chemicals</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Lead for all accessible substrates</td>
<td>100ppm maximum</td>
<td>Metal: CPSC-CH-E1001-08.3</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Non-Metal: CPSC-CH-E1002-08.3</td>
</tr>
<tr>
<td>Lead Content of Accessible Substrate Materials</td>
<td>The total Lead content in accessible substrate materials that is more than 0.004% (40ppm) but less than 0.01% (100ppm) by total weight of the accessible components (before and after use and abuse test) on Toy (with external coatings) for children aged under 12, shall bear a warning statement that shall contain at least the following: “WARNING: CONTAINS LEAD. MAY BE HARMFUL IF EATEN OR CHEWED. COMPLIES WITH FEDERAL STANDARDS.”</td>
<td>Illinois Lead Poisoning Prevention Act (mandatory for state of Illinois)</td>
</tr>
<tr>
<td>Lead for accessible surface coatings</td>
<td>90ppm maximum</td>
<td>CPSC-CH-E1003-09.1</td>
</tr>
<tr>
<td>Phthalates (DEHP, DBP, BBP, DINP, DIDP, DNOP, DNHP) for all accessible plasticized components in clothing</td>
<td>1000 ppm maximum</td>
<td>CPSC-CH-C1001-09.3</td>
</tr>
<tr>
<td>Heavy Metals</td>
<td>Meets ASTM F963-11 section 4.3.5</td>
<td>ASTM F963-11</td>
</tr>
<tr>
<td><strong>Flammability</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Flammability of solids, soft toys, and fabrics</td>
<td>Meets ASTM F963-11</td>
<td></td>
</tr>
<tr>
<td><strong>Labeling</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Tracking labels</td>
<td>The manufacturer of a children’s product shall place permanent, distinguishing marks on the product and its packaging, to the extent practicable, that will enable— &quot;(A) the manufacturer to ascertain the location and date of production of the product, cohort information (including the batch, run number, or other identifying characteristic), and any other information determined by the manufacturer to facilitate ascertaining the specific source of the product by reference to those marks; and &quot;(B) the ultimate purchaser to ascertain the manufacturer or private labeler, location and date of production of the product, and cohort information (including the batch, run number, or other identifying characteristic).&quot;</td>
<td>CPSIA Section 103</td>
</tr>
<tr>
<td>Country of Origin</td>
<td>Shall indicate country of origin legibly, permanently, and in comparable size and close proximity to any mention of country other than country in which the article was manufactured or produced. Must be visible at point of purchase.</td>
<td>16 CFR 134</td>
</tr>
</tbody>
</table>
## CHAPTER 5: QUALITY ASSURANCE GUIDELINES

<table>
<thead>
<tr>
<th>Toy labels (warning label, age label, etc)</th>
<th>Meets ASTM F963-11 requirements</th>
<th>ASTM F963-11</th>
</tr>
</thead>
<tbody>
<tr>
<td>(One Time Use Products) Fair Packaging and Labeling Act OR (All Other Products) Uniform Packaging and Labeling Regulations</td>
<td>Manufacturer, packer, or distributor's name &amp; address (city, state &amp; zip) Product Identification</td>
<td>F.P. &amp; L. Act (16 CFR 500) OR NIST Uniform Laws &amp; Regulations Handbook 130</td>
</tr>
<tr>
<td></td>
<td>Net quantity of contents shall be expressed in terms of weight or mass, measure, numerical count, or combination so as to give accurate information to facilitate consumer comparison (U.S. and metric units).</td>
<td></td>
</tr>
<tr>
<td>Leather labeling guide</td>
<td></td>
<td>16 CFR 24</td>
</tr>
<tr>
<td>Fiber label (if wool present)</td>
<td></td>
<td>16 CFR 300</td>
</tr>
<tr>
<td>Stuffed Toy Labeling</td>
<td>Stuffing toys shall have a tab or label securely affixed which contains: - A statement that &quot;All New Material&quot; was used - Type of material - The assigned state registration number (Pennsylvania at a minimum)</td>
<td>PA / MA / OH Stuffed Toy Law</td>
</tr>
</tbody>
</table>

### Physical Requirements

| All toys mechanical and physical hazards | Meet ASTM F963-11 | ASTM F963-11 |
| Mechanical hazards | Meet 16 CFR 1500.18 | 16 CFR 1500.18 |

### Other

| Mercury Content in Batteries | Alkaline-manganese batteries, alkaline-manganese button cell batteries, zinc-carbon batteries, mercuric-oxide button cell batteries shall conform to respective requirements. | Battery Act, US Public Law 104-142 |
| Mercury in Button Cell Batteries | Not detected (detection limit: 1 ppm) | Connecticut General Statutes, Section 22a-616(e) / Maine – Title 38 Section 1661-C / Rhode Island – Title 23 Chapter 23-24.9-6 / Ohio – ORC 3734.64 |
| Stuffing Cleanliness | 90ppm maximum | ASTM F963-11 Section 4.3.7 / A.O.A.C. / Pennsylvania Regulations Stuffed Toys |
Children's Jewelry: Regulatory & Safety Specification

This summary highlights some of the U.S regulatory requirements and standards for children’s jewelry. It is the vendor’s responsibility to ensure that all children’s products are in compliance with all Federal and State laws and regulations.

<table>
<thead>
<tr>
<th>Test Items</th>
<th>Requirements</th>
<th>Test Method</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Children's Jewelry</strong></td>
<td>All Children’s Jewelry must comply with all applicable mandatory sections of ASTM 2923-11: Standard Specification for Consumer Product Safety for Children’s Jewelry</td>
<td>ASTM 2923-11</td>
</tr>
<tr>
<td><strong>Restricted Chemicals</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Lead for all accessible substrates</td>
<td>100ppm maximum</td>
<td>Metal: CPSC-CH-E1001-08.3 Non-Metal: CPSC-CH-E1002-08.3</td>
</tr>
<tr>
<td>Lead for accessible surface coatings</td>
<td>90ppm maximum</td>
<td>CPSC-CH-E1003-09.1</td>
</tr>
<tr>
<td>Phthalates (DEHP, DBP, BBP, DINP, DIDP, DNOP, DNHP) for all accessible plasticized components in clothing</td>
<td>1000 ppm maximum</td>
<td>CPSC-CH-C1001-09.3</td>
</tr>
<tr>
<td>Cadmium</td>
<td>40 ppm maximum</td>
<td></td>
</tr>
<tr>
<td><strong>Flammability</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Flammability of solid</td>
<td>Not greater than 0.1 in/sec</td>
<td>16 CFR 1500.44</td>
</tr>
<tr>
<td><strong>Labeling</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Tracking labels</td>
<td>The manufacturer of a children's product shall place permanent, distinguishing marks on the product and its packaging, to the extent practicable, that will enable— &quot;(A) the manufacturer to ascertain the location and date of production of the product, cohort information (including the batch, run number, or other identifying characteristic), and any other information determined by the manufacturer to facilitate ascertaining the specific source of the product by reference to those marks; and &quot;(B) the ultimate purchaser to ascertain the manufacturer or private labeler, location and date of production of the product, and cohort information (including the batch, run number, or other identifying characteristic).”</td>
<td>CPSIA Section 103</td>
</tr>
<tr>
<td>Country of Origin</td>
<td>Must meet 16 CFR 134</td>
<td>16 CFR 134</td>
</tr>
<tr>
<td>(One Time Use Products)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Fair Packaging and Labeling Act</td>
<td></td>
<td></td>
</tr>
<tr>
<td>OR (All Other Products)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Uniform Packaging and Labeling Regulations</td>
<td>Manufacturer, packer, or distributor's name &amp; address (city, state &amp; zip)</td>
<td>F.P. &amp; L. Act (16 CFR 500) OR NIST Uniform Laws &amp; Regulations Handbook 130</td>
</tr>
<tr>
<td>Leather labeling guide</td>
<td></td>
<td>16 CFR 24</td>
</tr>
<tr>
<td><strong>Physical Requirements</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Small parts / Choking Hazard</td>
<td>Any component that detaches from the garment and fits into a &quot;small parts cylinder (1 ¼ x 2 ¼ ) is considered a choking hazard before or after use and abuse testing</td>
<td>16 CFR 1501</td>
</tr>
<tr>
<td>Sharp Points / Sharp Edges</td>
<td>Products intended for children under 8 years shall not have accessible, potentially hazardous sharp point or sharp edge before or after use and abuse testing</td>
<td>16 CFR 1500.48</td>
</tr>
</tbody>
</table>
Children’s Sunglasses: Regulatory & Safety Specification

This summary highlights some of the U.S. regulatory requirements and standards for children’s sunglasses. It is the vendor’s responsibility to ensure that all children’s products are in compliance with all Federal and State laws and regulations.

<table>
<thead>
<tr>
<th>Test Items</th>
<th>Requirements</th>
<th>Test Method</th>
</tr>
</thead>
<tbody>
<tr>
<td>Restricted Chemicals</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Lead for all accessible substrates</td>
<td>100ppm maximum</td>
<td>Metal: CPSC-CH-E1001-08.3</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Non-Metal: CPSC-CH-E1002-08.3</td>
</tr>
<tr>
<td>Lead for accessible surface coatings</td>
<td>90ppm maximum</td>
<td>CPSC-CH-E1003-09.1</td>
</tr>
<tr>
<td>Phthalates (DEHP, DBP, BBP, DINP, DIDP, DNOP, DNHP) for all accessible plasticized components in clothing</td>
<td>1000 ppm maximum</td>
<td>CPSC-CH-C1001-09.3</td>
</tr>
<tr>
<td>Labeling</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Tracking labels</td>
<td>The manufacturer of a children’s product shall place permanent, distinguishing marks on the product and its packaging, to the extent practicable, that will enable—</td>
<td></td>
</tr>
<tr>
<td></td>
<td>&quot;(A) the manufacturer to ascertain the location and date of production of the product, cohort information (including the batch, run number, or other identifying characteristic), and any other information determined by the manufacturer to facilitate ascertaining the specific source of the product by reference to those marks; and&quot;</td>
<td></td>
</tr>
</tbody>
</table>
|                                                | "(B) the ultimate purchaser to ascertain the manufacturer or private labeler, location and date of production of the product, and cohort information (including the batch, run number, or other identifying characteristic)."
| Country of Origin                               | Must meet 16 CFR 134               | 16 CFR 134                 |
| One Time Use Products                           | Manufacturer, packer, or distributor’s name & address (city, state & zip) | F.P. & L. Act (16 CFR 500) |
| Fair Packaging and Labeling Act                | Product Identification            | OR NIST Uniform Laws & Regulations Handbook 130 |
| OR (All Other Products)                        | Net quantity of contents shall be expressed in terms of weight or mass, measure, numerical count, or combination so as to give accurate information to facilitate consumer comparison (U.S. and metric units). |                            |
| Uniform Packaging and Labeling Regulations     |                                   |                            |
| Physical Requirements                           | Any component that detaches from the garment and fits into a “small parts cylinder (1 ¼ x 2 ¼ ) is considered a choking hazard before or after use and abuse testing | 16 CFR 1501                |
| Small parts / Choking hazard                    | Products intended for children under 8 years shall not have accessible, potentially hazardous sharp point or sharp edge before or after use and abuse testing | 16 CFR 1500.48 16 CFR 1500.49 |
| Sharp points / Sharp edges                      | No fracture                        | 21 CFR 801.410             |
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CHAPTER 5: QUALITY ASSURANCE GUIDELINES

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Contact: Venda Im
Email: venda.im@sgs.com
<table>
<thead>
<tr>
<th>Chapter 5: Quality Assurance Guidelines</th>
</tr>
</thead>
</table>

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Contact: Srinivasulu Kothapalli
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Phone: +91-124-6060-0747 / 6776-000-08
Fax: +91-124-239-9766
Lab Contact: Rahul Garg
Email: rahul.garg@sgs.com
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**SGS**

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Thaltej Circle, Sarkhej – Gandhinagar Highway,
Ahmedabad – 380 054, India
Phone: +91-79-2685-4360 / 2685-4394 / 2685-4395
Contact: Manoj Pathak
Email: manoj.pathak@sgs.com

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1nd Cross street, Karur – 639002 India
Phone : +91-4324-236-249 / 236-128
Contact : V.Arunachalam
Email : v.arunachalam@sgs.com

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Fax: +52-55-3395-7134
Contact: Daniela Hernandez, Email: daniela.hernandez@sgs.com or
multilab.cotizacion@sgs.com
# BACL TESTING LABORATORIES

## China

**BACL Shenzhen**  
6/F, the 3rd Phase of Wan Li Industrial Bldg, Shihua Rd,  
Futian Free Trade Zone Shenzhen, China  
Contact information below

**BACL Dongguan**  
No.69 Pulong Village Puxinhu Industry Zone Tangxia,  
Dongguan, China  
Contact information below

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- Ms. Iris Wang (General inquiry)  
  Email: iris.wang@baclcorp.com  
  Tel:+86-755-33320018 ext 8824  
  Cell Phone: +86 185 2086 1766

- Ms. Rachel Xie (General inquiry)  
  Email: rachel.xie@baclcorp.com  
  Tel:+86-755-33320018 ext 8110  
  Cell Phone: +86 13418462465

- Ms. Teresa Woo (Customer service / Daily operation)  
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  Tel:+86-755-33320018 ext 8865  
  Cell Phone: +86 13418543050

**Contact for Local Communication (China Mainland):**

- Ms. Yuki Li (Sales manager / General inquiry)  
  Email: yuki.li@baclcorp.com  
  Tel: +86-769 86858888 ext 5301  
  Cell Phone: +86 13763115718

- Ms. Amy Xu (Customer service / Daily operation)  
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  Tel: +86-769 86858888 ext 5302  
  Cell phone: +86-13714991440

## USA (samples must be sent to one of the China labs)

**BACL USA**  
1274 Anvilwood Ave., Sunnyvale, CA 94089 U.S.A  
Contact: Ms. Emma Chen (General Inquiry)  
Email: emma.chen@baclcorp.com  
Tel: +1-408 732 9162 ext 3041
# UL TESTING LABORATORIES

## Textile/Garment, Footwear, and Hardline Testing

### Bangladesh
UL VS Bangladesh, LTD  
Natore Tower, 7th and 8th Floor, Plot 32D + 32E, Road 2, Sector 3  
Uttara, Dhaka 1230, Bangladesh  
T: 880-2-8963886, 8963817  
Contact: Rashed Ahmed—[rashed.ahmed@ul.com](mailto:rashed.ahmed@ul.com)  
Shaikh Masud—[shaikh.masud@ul.com](mailto:shaikh.masud@ul.com)

### Hong Kong
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F: 852-2429-7683  
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Fax 860-745-7458  
Contact: Robin Elia—[robin.elia@ul.com](mailto:robin.elia@ul.com)

Nancy Rivera—[nancy.rivera@ul.com](mailto:nancy.rivera@ul.com)  
Mobile—215-876-5155
3rd PARTY INSPECTION SERVICES

If vendors require a 3rd party inspection service to aid them in performing in-line or final inspections we have set up a 3rd party inspection program with Intertek (ITS). We have negotiated prices with them to ensure that costs are competitive.

Vendors can schedule an in-line or final inspection at their cost. **Using a 3rd party inspection service for in-line or final inspection is not required of all vendors at this time.** However, we highly recommend that vendors use 3rd party inspection services to ensure the quality of the product they are shipping to Charlotte Russe is meeting the necessary standards.

Intertek has our defect lists by category and our requirement to inspect and pass at a 4.0 AQL.

In addition, Charlotte Russe will be periodically scheduling in-line and final inspections at our cost to check production in some of our vendors’ factories. We will notify vendors and make necessary arrangements prior to sending a 3rd party inspection company to the factory.

3rd PARTY INSPECTION COSTS

We have agreed upon Manday rates with Intertek (ITS) which include the cost per auditor, per day spent at the factory. The total number of Mandays required to complete a product/order Inspection depends on the factory location, inspection criteria, and sample size. Also, just for reference, the number of pieces one inspector can do in one Manday ranges from 125 to 200 pieces (for basic styles like woven shirts, khaki pants, etc). For basic tee-shirts, one inspector can do between 250 to 300 pieces.

Manday costs do NOT include the OPE (out of pocket expenses) that are incurred by the inspector during travel time and time spent at the factory.
## Intertek Inspections - Terms and Conditions

<table>
<thead>
<tr>
<th>Terms</th>
<th>Definition/ Condition</th>
<th>Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Booking Lead Time</td>
<td>Application should be made at least 4 working days in Asia and 10 working days in other regions (Americas, Europe, Africa and Middle East) prior to the desired service date</td>
<td>Not Applicable</td>
</tr>
<tr>
<td>Manday</td>
<td>8 hours spent business and/or traveling with 1 hour break or in compliance with local labor law.</td>
<td>As agreed with client</td>
</tr>
<tr>
<td>Normal Business Days</td>
<td>Monday to Friday or in compliance with local labor law and customs</td>
<td>Not Applicable</td>
</tr>
<tr>
<td>Working/Traveling on Holidays Charge</td>
<td>Holidays and Weekends will vary depending on local law and customs. A surcharge will be applied for work/travel on such days.</td>
<td>100% Surcharge of Manday fee</td>
</tr>
<tr>
<td>Late Cancellation / Rescheduling Charge</td>
<td>Notice of cancellation or postponement is made with less than 2 business days prior to the confirmed inspection date.</td>
<td>Manday rate x number of inspectors assigned + any expenses incurred</td>
</tr>
<tr>
<td>Express Booking</td>
<td>For inspection booking within 2 working days from desired inspection date.</td>
<td>50% surcharge of Inspection fee</td>
</tr>
<tr>
<td>Abortive Inspection Fee</td>
<td>Goods must be ready for inspection according to client’s requirement (100% produced and at least 80% packed) upon Intertek’s inspector(s) arrival, otherwise, the inspection will be aborted and the abortive inspection fee will be charged.</td>
<td>Manday rate x number of inspectors assigned + any expenses incurred</td>
</tr>
<tr>
<td>Extra Traveling Time Charge</td>
<td>If travel cannot be completed within the same day of service execution and if the distance from the nearest office is over 100 km, the traveling time (including the waiting time due to lack of transport resources) will be charged.</td>
<td>- up to 4 hours: 0.5 manday - more than 4 hours: 1.0 manday</td>
</tr>
<tr>
<td>Out of Pocket Expenses (OPE)</td>
<td>Other expenses include traveling, hotel expenses (if any), applicable value added or governmental taxes, visa administrative fee, etc.</td>
<td>Invoiced in accordance with travel cost matrix or pre-approved price agreement</td>
</tr>
<tr>
<td>Mailing Expenses</td>
<td>Documents, samples, materials, etc. sent to clients or between different offices at the request of the client.</td>
<td>Invoiced at cost plus 10% handling fee</td>
</tr>
<tr>
<td>Service Document Re-issuance Charge</td>
<td>Any changes other than Intertek own corrections required after the original document has been issued (report or certificate)</td>
<td>US 30 per copy</td>
</tr>
<tr>
<td>Payment Terms</td>
<td>Net 30 days from the end of the month during which the invoice is issued. If the service is invoiced to parties other than the buyer/client (e.g. agent, supplier/ factory, etc.), full prepayment term will be applied. Any late payment shall incur, after a prior notice of Intertek, a penalty equal to the balance due at the rate of 2% per month from the invoice due date until payment receipt. Intertek reserves the right to suspend services and/or change payment terms to full pre-payment due to credit issue or other issues deemed appropriate.</td>
<td>2% per month from the invoice due date</td>
</tr>
<tr>
<td>Liability</td>
<td>The liability of Intertek in respect of any claims for loss, damage or expense of whatsoever nature and howsoever arising in respect of any breach of contract and/or any failure to exercise due skill and care by Intertek shall in no circumstances exceed a total aggregate sum equal to ten (10) times the amount of the fee or commission payable in respect of the specific service required under the particular contract with Intertek which gives rise to such claims provided however that Intertek shall have no liability in respect of any claims for indirect or consequential loss including loss of profit and/or loss of future business and/or loss of production and or cancellation of contracts entered into by the Principal.</td>
<td>10 times the inspection fee</td>
</tr>
<tr>
<td>General Conditions</td>
<td>All activities of Intertek Consumer Goods Division are governed by Intertek Terms and Conditions of Business which can be provided upon request.</td>
<td>Not Applicable</td>
</tr>
<tr>
<td>Confidentiality</td>
<td>All information and data received by Intertek while engaged in the activities will be treated as confidential pursuant to confidentiality agreement executed by the parties.</td>
<td>Not Applicable</td>
</tr>
</tbody>
</table>
## INTERTEK GLOBAL CONTACT LIST FOR INSPECTIONS

<table>
<thead>
<tr>
<th>Region</th>
<th>Country</th>
<th>Address</th>
<th>Customer Services Contact</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>North East China (Shanghai, Tianjin, Hangzhou, Ningbo, and Qingdao)</strong></td>
<td></td>
<td>Intertek Testing Services Shanghai, Ltd. 3/F, Block B, No 6, 1218 Long (Sheibei Industry Zone) Wan Rong Road Shanghai, China</td>
<td>Name: Tina liu Email: <a href="mailto:tina.liu@intertek.com">tina.liu@intertek.com</a> Phone: 86-21-6181 5742 Name: Linda Sun Email: <a href="mailto:linda.sun@intertek.com">linda.sun@intertek.com</a> Phone: 86-21- 6181-5736</td>
</tr>
<tr>
<td><strong>South East China (Dongguan, Guangzhou, Hong Kong, Macau, Shenzhen, Xiamen)</strong></td>
<td></td>
<td>Intertek Testing Services Shenzhen Ltd 5/F M – Space, Building A, Nanhai Avenue South, Shekou Nanshan District, Shenzhen 518067, China</td>
<td>Name : Sandy Chen Email : <a href="mailto:Sandy.bc.chen@intertek.com">Sandy.bc.chen@intertek.com</a> Phone : 86-769-23134693 Name : Doris Liu Email : <a href="mailto:doris.liu@intertek.com">doris.liu@intertek.com</a> Phone : 86-769-23130667</td>
</tr>
<tr>
<td><strong>Taiwan</strong></td>
<td></td>
<td>Intertek Testing Services Taiwan Ltd. 8th Floor, Number 423, Ruiguang Road, Neihu District Taipei City 114, Taiwan</td>
<td>Name : Angela Hsu Email : <a href="mailto:angela.hsu@intertek.com">angela.hsu@intertek.com</a> Phone +886-2-66022314 Name : Terisa Chu Email : <a href="mailto:terisa.chu@intertek.com">terisa.chu@intertek.com</a> Phone : 886-2-6602-2306</td>
</tr>
<tr>
<td><strong>Cambodia</strong></td>
<td></td>
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<td>Name: Laykhavatey Mao Email: <a href="mailto:Laykhavatey.mao@intertek.com">Laykhavatey.mao@intertek.com</a> Phone: +855 -23 220 421</td>
</tr>
<tr>
<td><strong>India (Bangalore, Mumbai, New Delhi, Tirupur)</strong></td>
<td></td>
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</tr>
<tr>
<td><strong>Indonesia</strong></td>
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</tr>
<tr>
<td>Country</td>
<td>Address</td>
<td>Customer Services Contact</td>
<td></td>
</tr>
<tr>
<td>---------------</td>
<td>-------------------------------------------------------------------------</td>
<td>-----------------------------------------------------</td>
<td></td>
</tr>
<tr>
<td>Philippines</td>
<td>Intertek Testing Services Philippines Inc.</td>
<td>Monina Mendez</td>
<td></td>
</tr>
<tr>
<td></td>
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<td></td>
</tr>
<tr>
<td></td>
<td>2310 Pasong Tamo Ext. Makati City, Metro Manila, Philippines</td>
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<td></td>
</tr>
<tr>
<td></td>
<td>Customer Services Contact :</td>
<td></td>
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<tr>
<td></td>
<td>Name: Monina Mendez</td>
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</tr>
<tr>
<td></td>
<td>Email: <a href="mailto:monina.mendez@intertek.com">monina.mendez@intertek.com</a></td>
<td></td>
<td></td>
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<tr>
<td></td>
<td>Phone +632 8195841</td>
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<td></td>
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<tr>
<td></td>
<td>Name : Raquel Sese</td>
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<td></td>
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<tr>
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<td>Email : <a href="mailto:raquel.sese@intertek.com">raquel.sese@intertek.com</a></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Phone :+632 8195841</td>
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<td></td>
</tr>
<tr>
<td>Vietnam</td>
<td>Intertek Testing Services Vietnam</td>
<td>Nga Pham</td>
<td></td>
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<tr>
<td></td>
<td>1st Floor, E. Town, EW Building</td>
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<td></td>
<td>364 Cong Hoa Street, Ward 13, Tan Binh District, Ho Chi Minh City,</td>
<td>Phone: +84 8 6297 1093</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Vietnam</td>
<td></td>
<td></td>
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<td></td>
<td>Customer Services Contact :</td>
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<td></td>
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<tr>
<td></td>
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<td>Mexico</td>
<td>Intertek Testing Services de Mexico SA de CV</td>
<td>Bernice Guerra</td>
<td></td>
</tr>
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<td>Poniente 134 # 660. Colonia Industrial Vallejo. Del. Azcapotzalco.</td>
<td>Email: <a href="mailto:bernice.guerra@intertek.com">bernice.guerra@intertek.com</a></td>
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<td></td>
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</tr>
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<td></td>
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<td>Guatemala</td>
<td>Intertek Consumer Goods Guatemala</td>
<td>Claudia Lobos</td>
<td></td>
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<tr>
<td></td>
<td>20 Calle, 26-30 Zona 10, Empresarial Pradera</td>
<td>Email: <a href="mailto:claudia.lobos@intertek.com">claudia.lobos@intertek.com</a></td>
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<tr>
<td></td>
<td>Bodega Numero 4, Guatemala City, Guatemala C.A.</td>
<td>Phone: +502 2201-7070</td>
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<tr>
<td></td>
<td>Customer Services Contact :</td>
<td>Phillip Myers</td>
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<tr>
<td></td>
<td>Name: Claudia Lobos</td>
<td>Email: <a href="mailto:philip.myers@intertek.com">philip.myers@intertek.com</a></td>
<td></td>
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<td></td>
<td>Phone: +502 2201-7076</td>
<td>Phone: +502 2201-7076</td>
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<tr>
<td>USA/Canada</td>
<td>Intertek – Consumer Goods North America</td>
<td>Michael Wong</td>
<td></td>
</tr>
<tr>
<td></td>
<td>242 Old New Brunswick Road, Suite 210</td>
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<td>Customer Service Contact:</td>
<td>Karen Muniz</td>
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<td></td>
<td>Name: Michael Wong</td>
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